

Ferry Wi-Fi Users manual

Ver.1.4

Wire and Wireless Co., Ltd.

This service is "**Ferry Wi-Fi**".

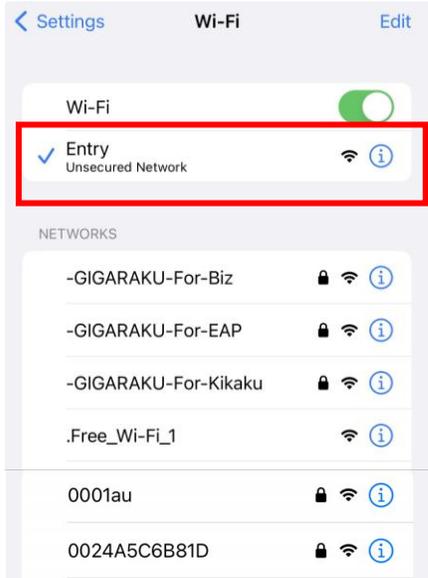
This is a different service from "FREE Wi-Fi".

	Ferry Wi-Fi (This service)	FREE Wi-Fi
SSID	<ul style="list-style-type: none">• Entry• 0001au• 0001au_Android• ferry_Wi2• ferry Wi2 	<ul style="list-style-type: none">• Cruising_Wi-Fi etc. 

1 . iPhone	
– au users	P.5~P.7
– au Starlink Direct users	P.8
– Paying users	P.9~P.14
– Ferry Wi-Fi ticket users	P.15~P.20
2 . Android	
– au users	P.22~P.24
– au Starlink Direct users	P.25
– Paying users	P.26~P.31
– Ferry Wi-Fi ticket users	P.32~P.37
3 . Troubleshooting	P.39~P.42

【iPhone】

【iPhone】 For au users (1/3)

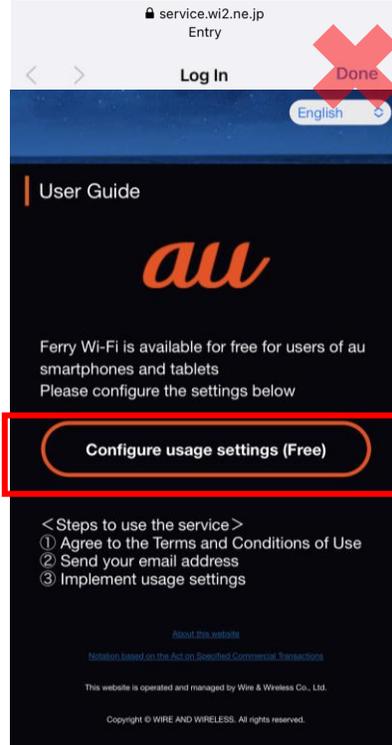


Open "Settings" → "Wi-Fi" and select "Entry" from the network list.

※Please operate on the ship.

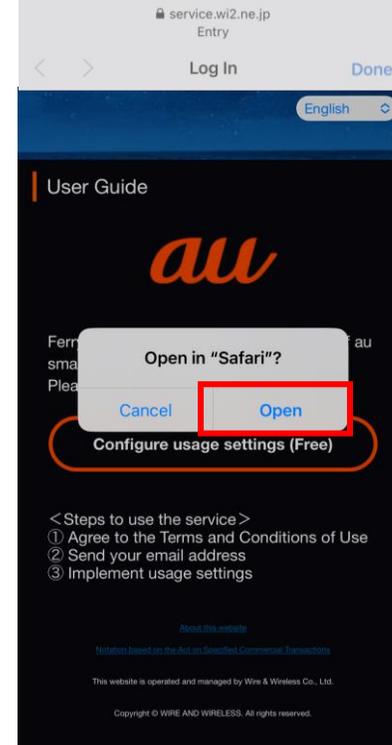


Select "au (au Starlink Direct) Users". ※

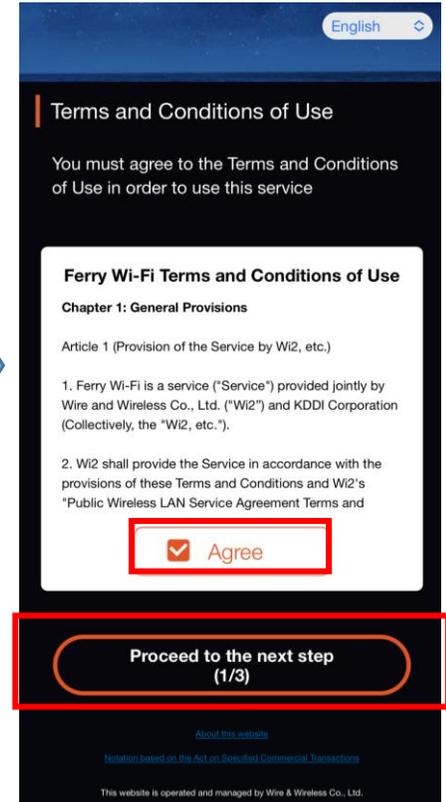


Tap "Configure usage settings (Free)".

Don't tap "Done".



Select "Open".

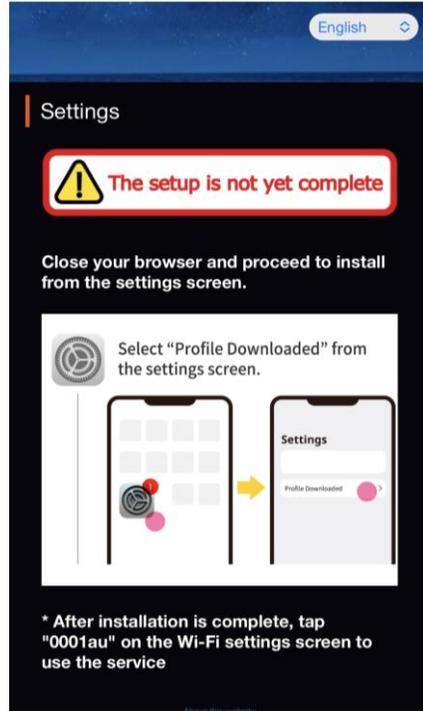
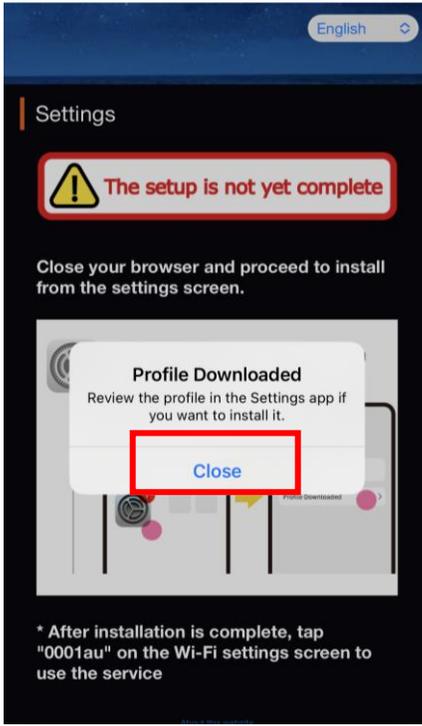
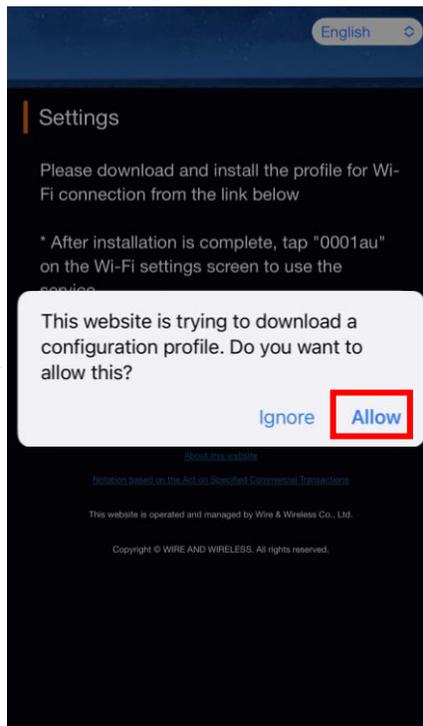
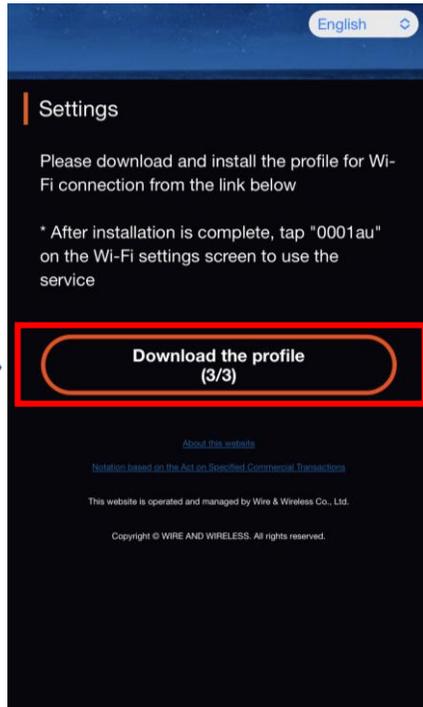
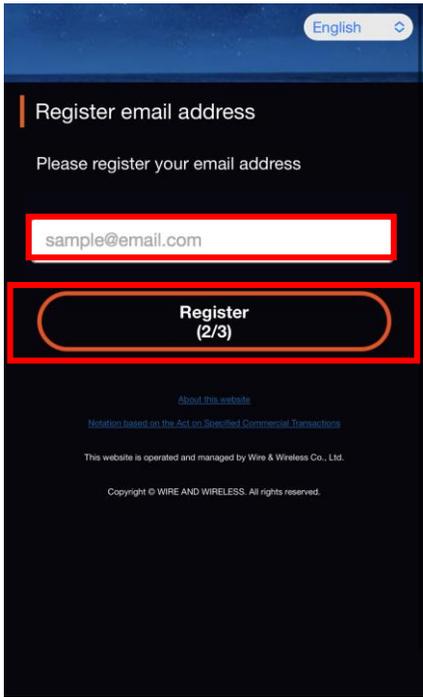


Check "Agree" and select "Proceed to the next step".



※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

【iPhone】 For au users (2/3)



Enter your email address and tap "Register".

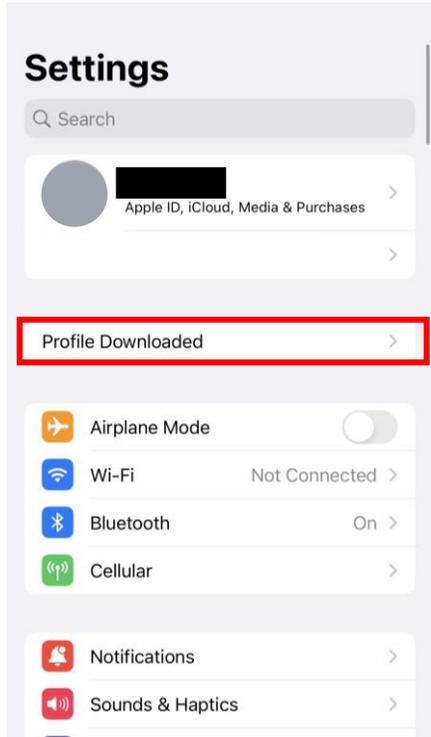
Tap "Download the profile".

Select "Allow".

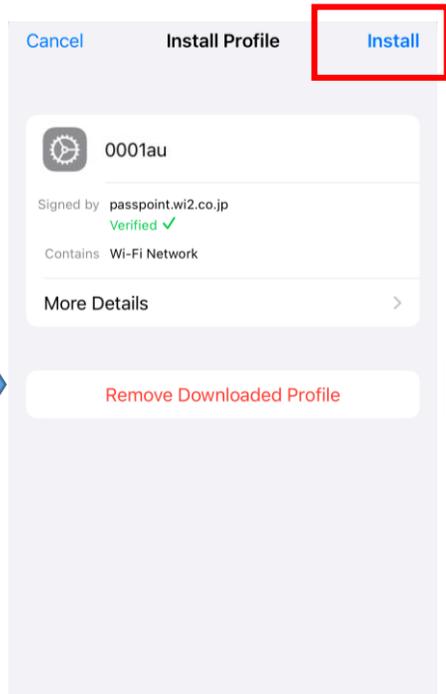
After the above message is displayed, tap "Close".

After the above screen is displayed, proceed to install.
✘The setup is not yet complete.

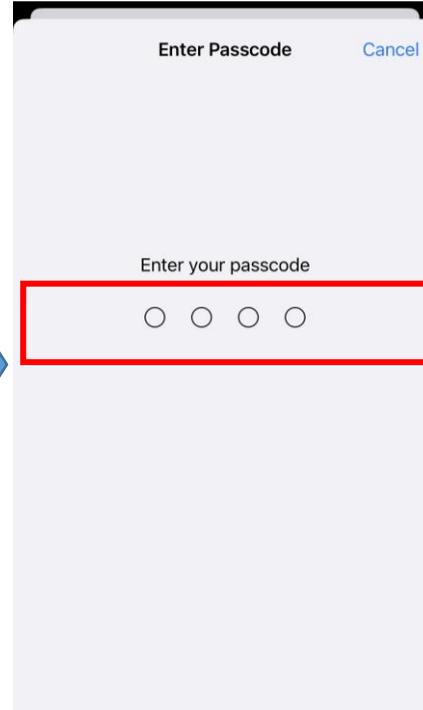
【iPhone】 For au users (3/3)



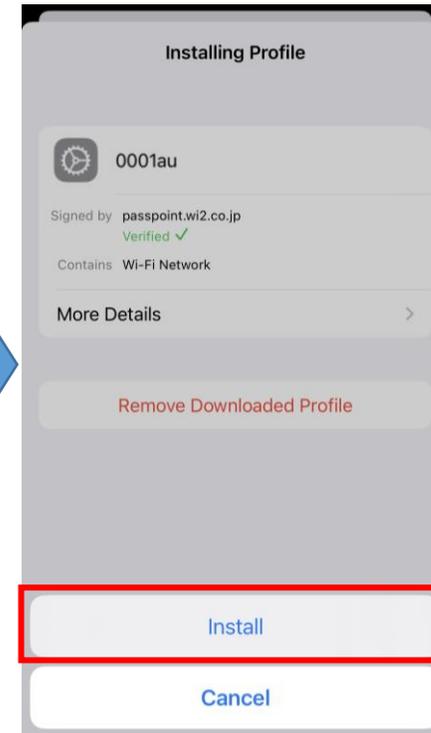
Select "Profile Downloaded" in "Settings".



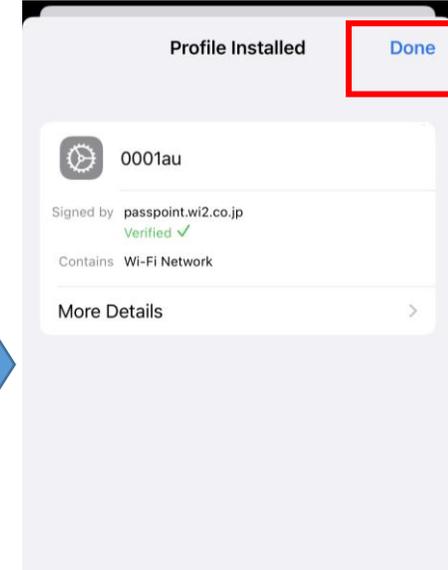
Select "Install"



Enter passcode for this device.



Select "Install".

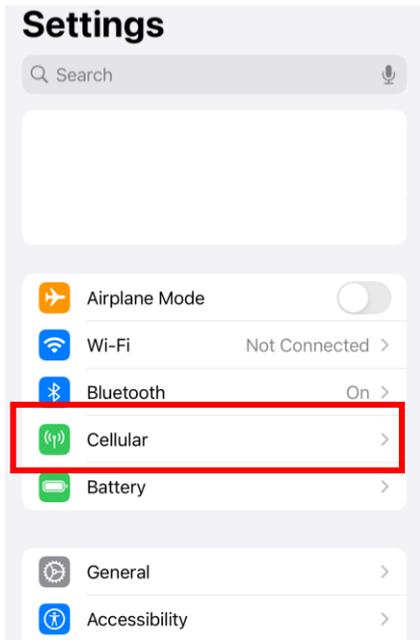


Tap "Done".

After opening "Settings" → "Wi-Fi" and select "0001au", internet is available.

【iPhone】 For au Starlink Direct users

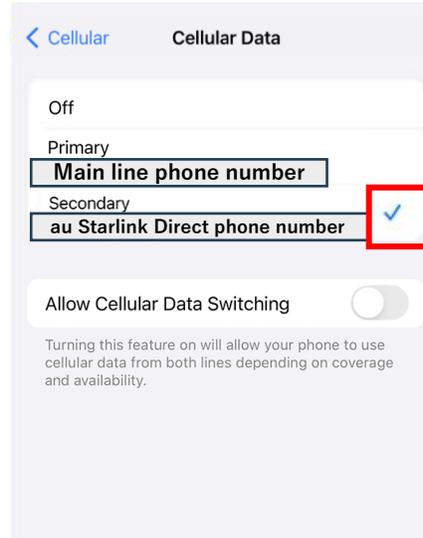
- ① Open “Settings”, select “Cellular Data”, and select phone number for au Starlink Direct exclusive plan.
- ② Connect to "Entry" on the ferry, and select "au (au Starlink Direct) Users".
Please download and install the profile. (Please refer to pages 5 to 7.)



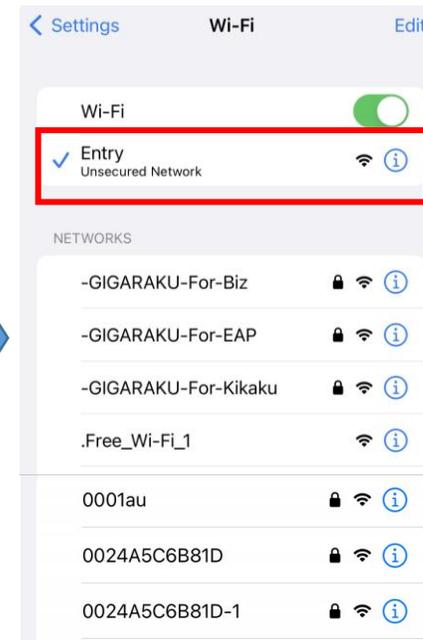
Open “Settings” and select “Cellular”.



Select “Cellular Data”.



Select phone number for au Starlink Direct exclusive plan.



Open “Settings” → “Wi-Fi” and select “Entry” from the network list.



Select “au (au Starlink Direct) Users” and setting. ※
(Please refer to pages 5 to 7.)



※If nothing is displayed on the screen after connecting to “Entry”, please scan the QR code on your iPhone while connecting to “Entry”.

【iPhone】 For paying users (1/6)

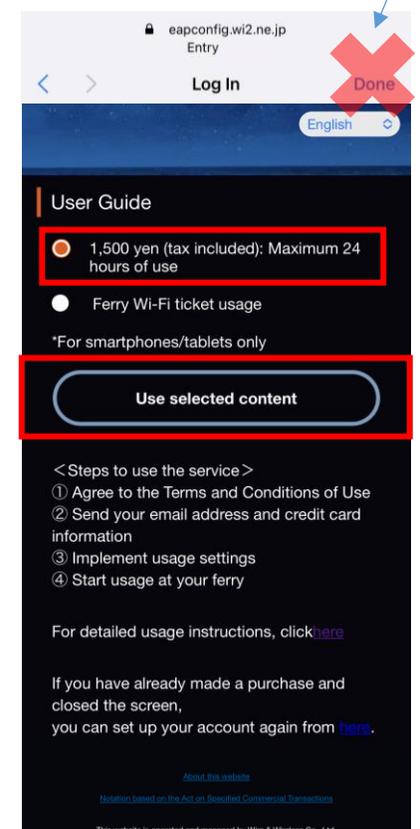


Open "Settings" → "Wi-Fi" and select "Entry" from the network list.

※Please operate on the ship.

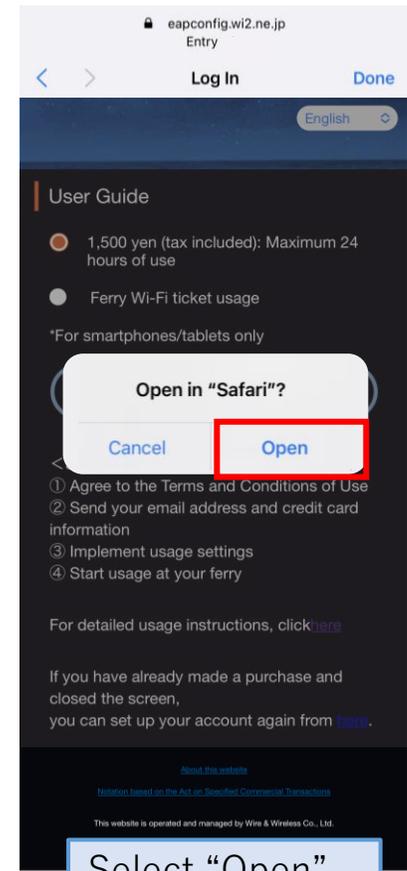


Select "UQ mobile, povo, and Other Service Users".

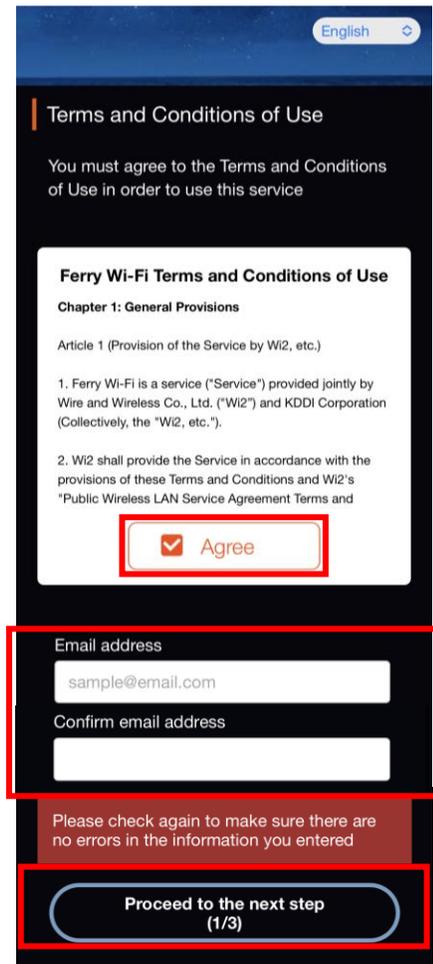


Select your desired pricing plan, and tap "Use selected content".

Don't tap "Done".



Select "Open".



Check "Agree" and enter email address. Finally tap "Proceed to the next step".

※ Please refer to page 14 if you have already paid but have not yet used Ferry Wi-Fi.



※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

【iPhone】 For paying users (2/6)

Please refer to page 13 if you may be required to authenticate yourself using 3D Secure.

Confirming your plan

Usage fees **1,500** yen (tax included)
Service usage time **24** hours

Enter various information

Please enter your credit card information and email address and send.
*Payment will be made in a single installment

Credit card number (Please enter without hyphens)
Please enter a 14-16 digit number

Card name
TARO YAMADA

Expiration date
Month Year

Security code What is a security code?

If you are satisfied with the above content, please tap the "Send" button.

Please check again to make sure there are no errors in the information you entered.

Send (2/3)

Enter credit card information and tap "Send".

Your application is complete

The setup is not yet complete

Credit card payment completed

Please use within the start of service usage deadline.
Start of service usage deadline: 6 months from the payment date

The inquiry ID for your application is as follows
Inquiry ID : bd853e53-e311-4c54-b0c0-4b391a156abb

This inquiry ID is required when reconfiguring the Wi-Fi connection profile. Please save it by taking a screenshot or equivalent. The "Application Completion Email" sent to the email address you registered also contains this information.

Settings

Please download and install the profile for Wi-Fi connection from the link below.

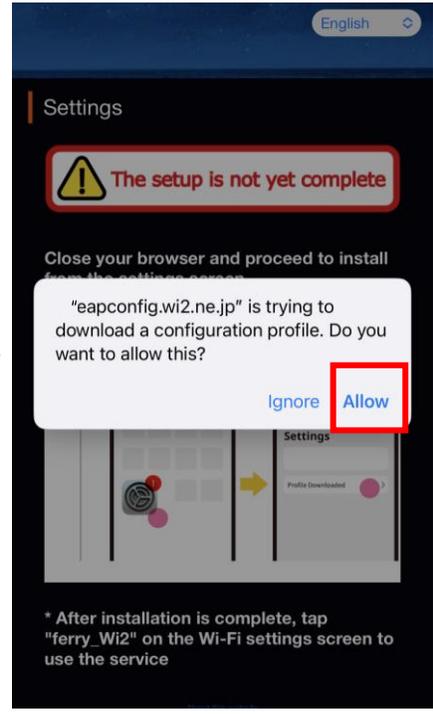
* After installation is complete, tap "ferry_Wi2" on the Wi-Fi settings screen to use the service

Download the profile (3/3)

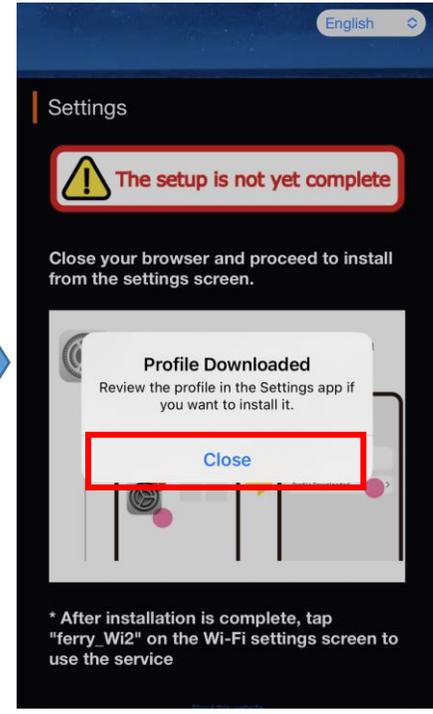
* If you have previously installed the profile, please set up the profile again.

Tap "Download the profile".

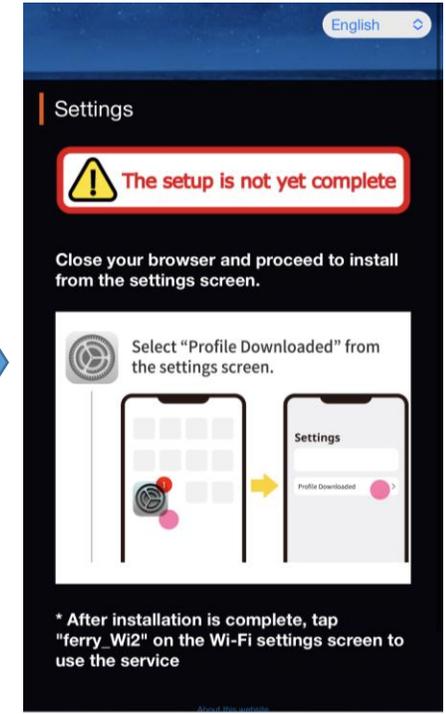
※"Inquiry ID" is required when inquiring about billing. We recommend saving the screenshot.



Select "Allow".



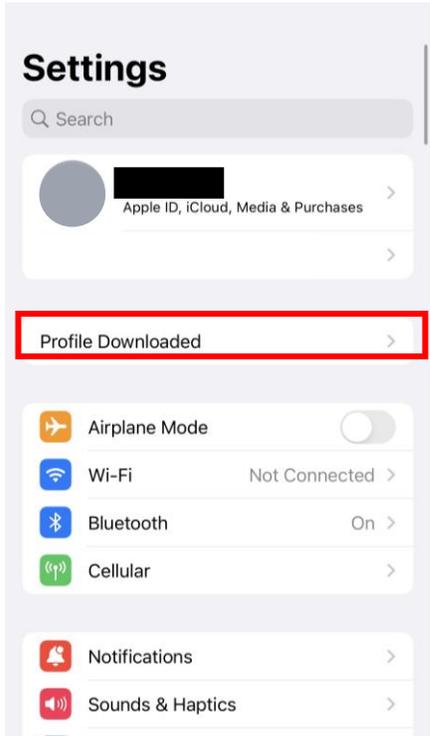
After the above message is displayed, tap "Close".



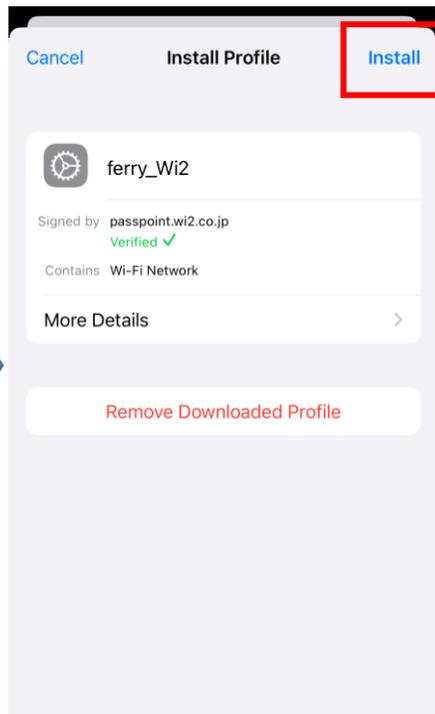
After the above screen is displayed, proceed to install.

※The setup is not yet complete.

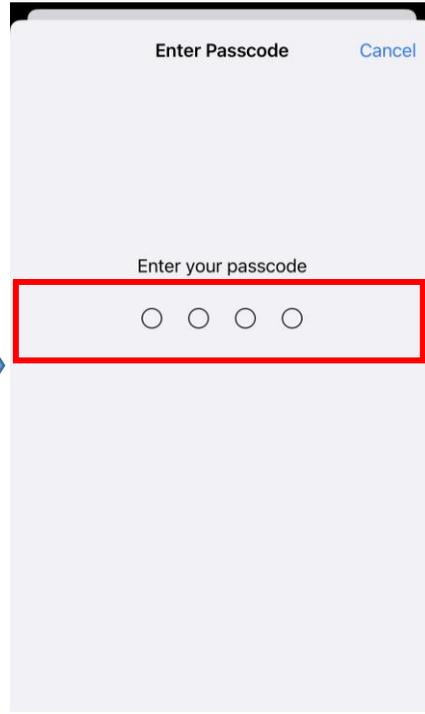
【iPhone】 For paying users (3/6)



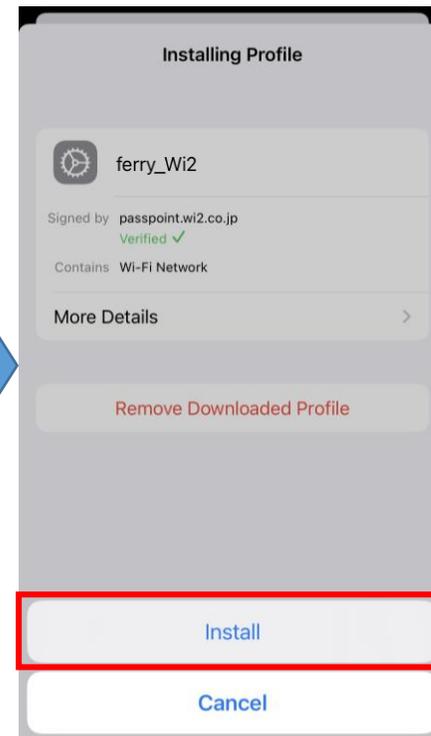
Select "Profile Downloaded" in "Settings".



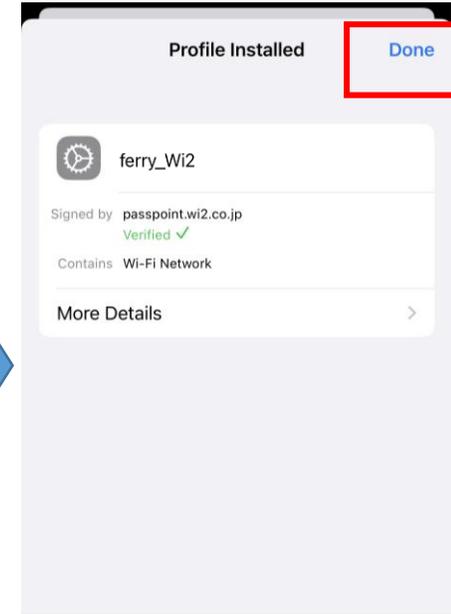
Select "Install"



Enter passcode for this device.



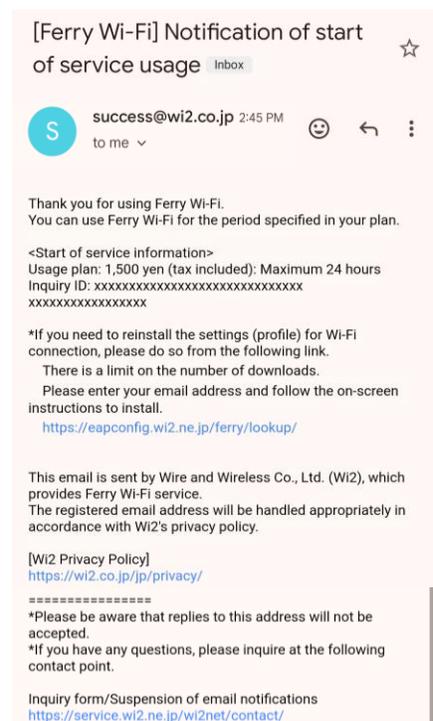
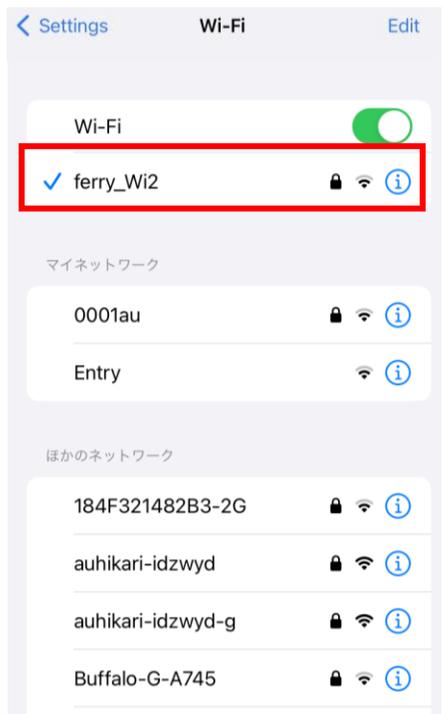
Select "Install".



Tap "Done".

【iPhone】 For paying users (4/6)

Boarding the ferry



After opening "Settings" → "Wi-Fi" and select "ferry_Wi2", internet is available.

※This network may be automatically connected.

When you connect to "ferry_Wi2", you'll receive an email to notify you of the service status.

At this point, service usage time begins.

★Request for paying by credit card

You may be required to authenticate yourself using 3D Secure when paying by credit card.

The introduction of "3D Secure 2.0" (hereinafter called "3D Secure") has become mandatory by the Ministry of Economy, Trade and Industry as part of measures to prevent unauthorized use of credit cards.

Along with this, we have decided to implement 3D Secure in principle from April 1, 2025.

If you move to the 3D Secure screen after paying by credit card, you will need to enter a one-time password.



※The authentication screen is different depending on the card company.

Please select your email address when authenticating yourself with 3D Secure.

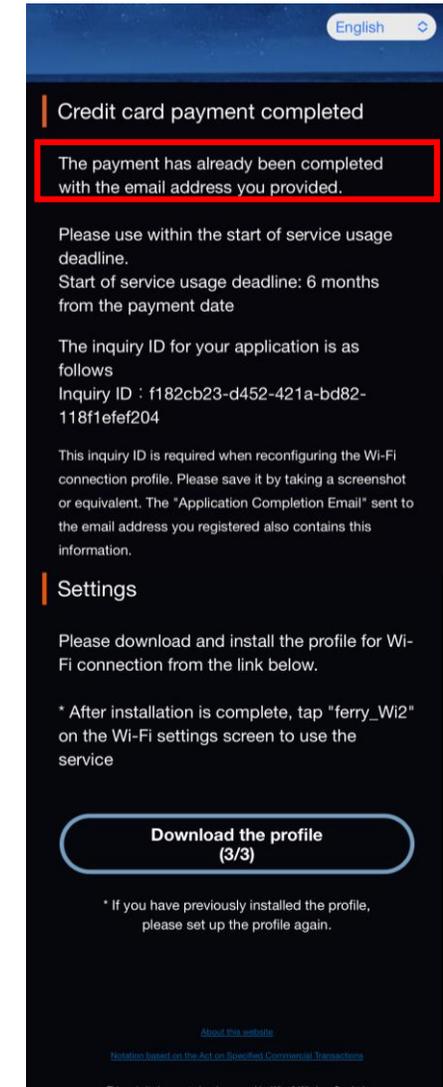
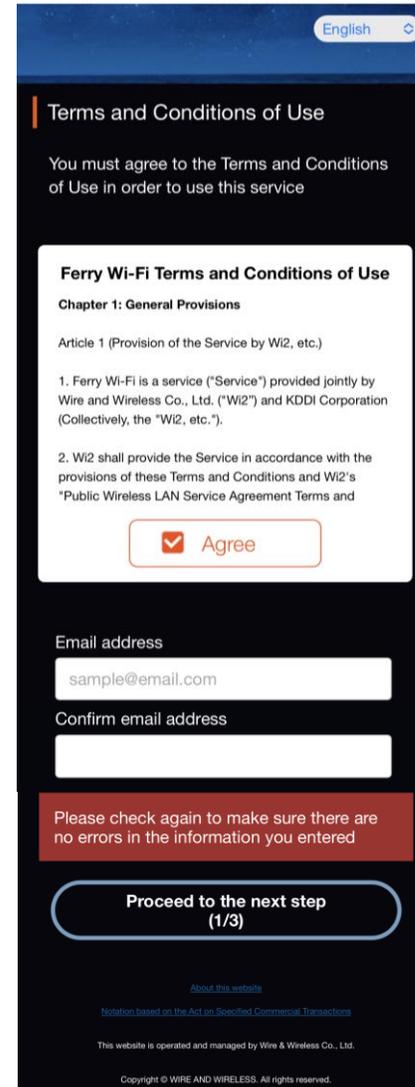
There may be no communication environment at the sea, therefore you will not be able to receive a one-time password if you select SMS.

Please choose **email address authentication** if you can choose your authentication method.

★ In case of having already paid but have not yet used Ferry Wi-Fi

If you have already paid but have not yet used Ferry Wi-Fi, the profile download screen will be displayed instead of credit card information entry screen after entering your email address.

※ Please refer to page 10 of this manual.



★Request for advance preparation

Please note the URL in the email or the QR code on the ticket.

There may be no communication environment at the sea.
Therefore if you use the URL in the email,
the email may not be displayed.

**Please be sure to print the email or
save the URL to your smartphone's memo app,
and make the URL accessible offline.**

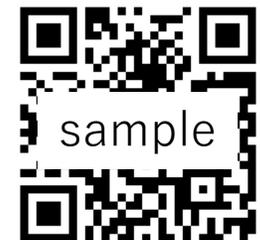
【Email URL】

URL:

<https://eapconfig.wi2.ne.jp/ferry/povo/XXXXXXXX>

or

【Ticket QR code】



【iPhone/iPad】 For Ferry Wi-Fi ticket users (2/6)

★This step is not necessary if you set it up before boarding the ferry.
Please go to the next page.

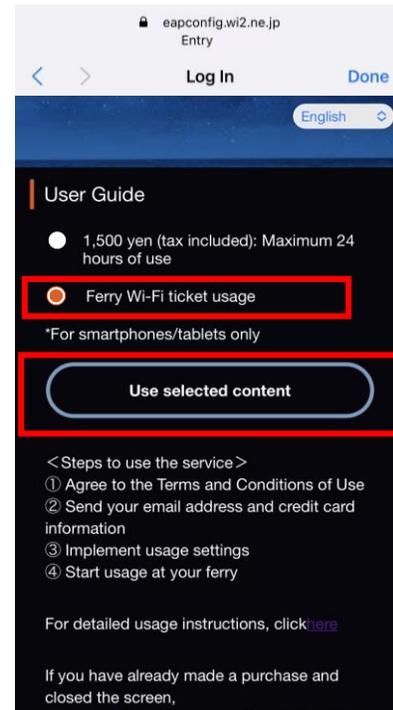


Open "Settings" → "Wi-Fi" and select "Entry" from the network list.

※Please operate on the ship.



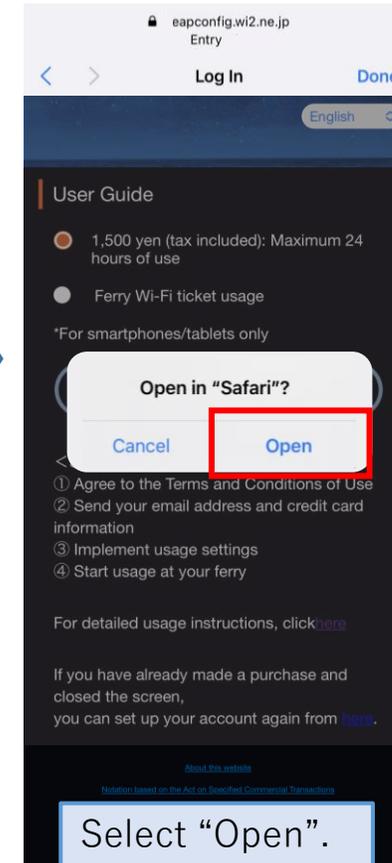
Select "UQ mobile, povo, and Other Service Users".



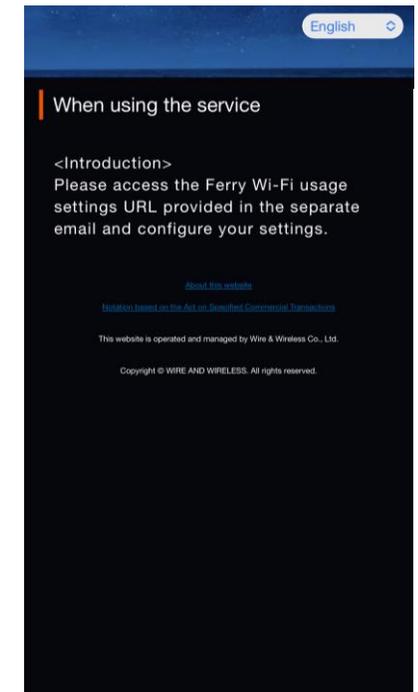
Select "Ferry Wi-Fi ticket usage", and tap "Use selected content".



※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".



Select "Open".



Please move on to the next operation.

【iPhone/iPad】 For Ferry Wi-Fi ticket users (3/6)

【Email URL】

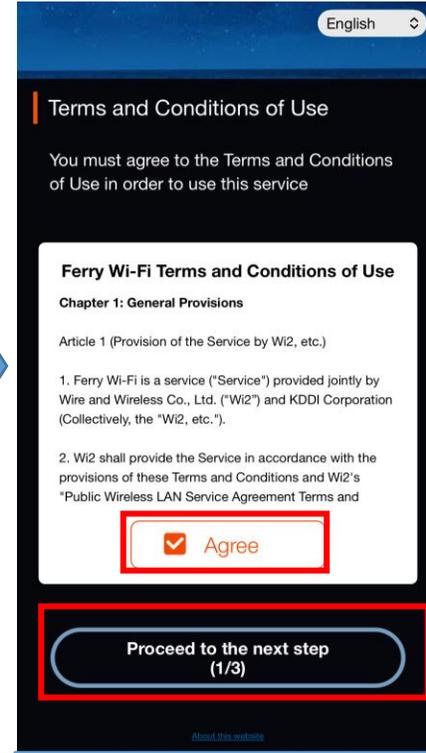
URL:
<https://eapconfig.wi2.ne.jp/ferry/povo/XXXXXXX>

or

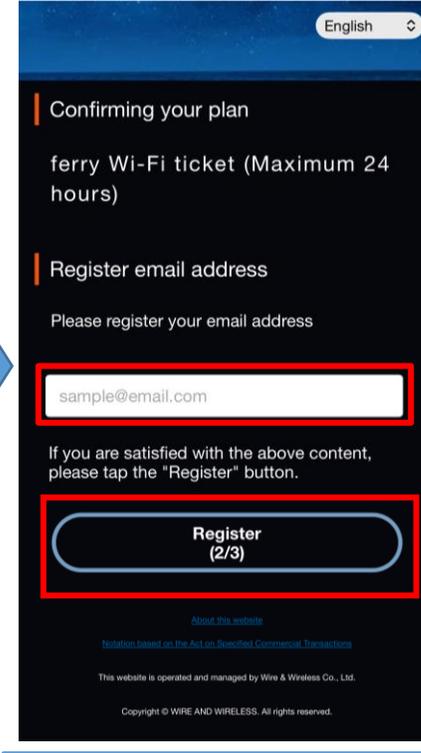
【Ticket QR code】



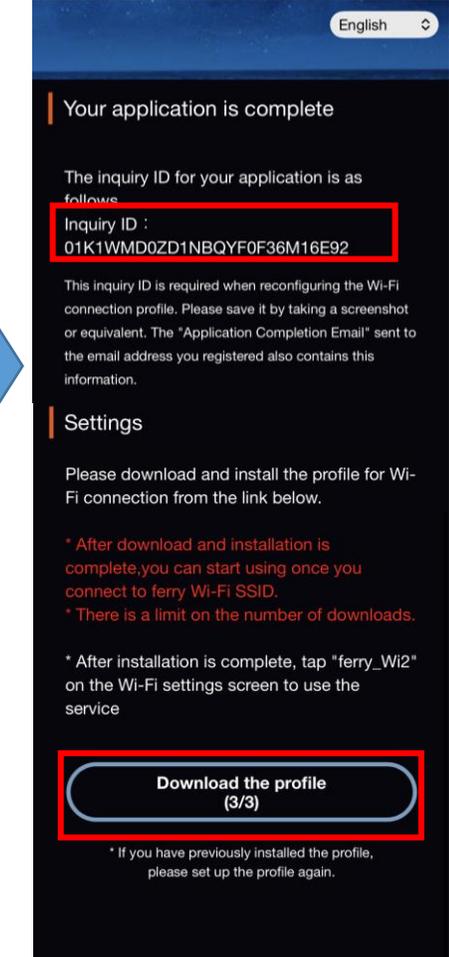
Tap “Configure usage settings”.



Check “Agree” and select “Proceed to the next step”.



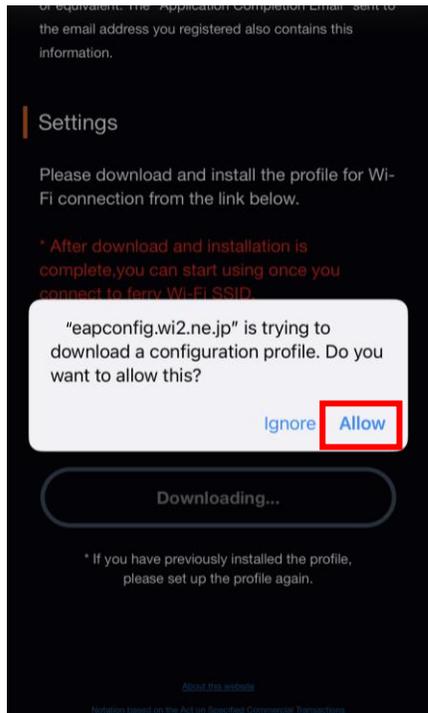
Enter your email address and tap “Register”.



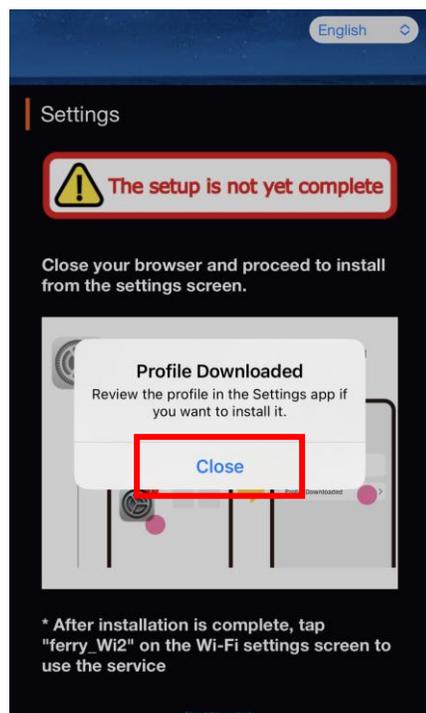
Tap “Download the profile”.

※“Inquiry ID” is required when inquiring. We recommend saving the screenshot.

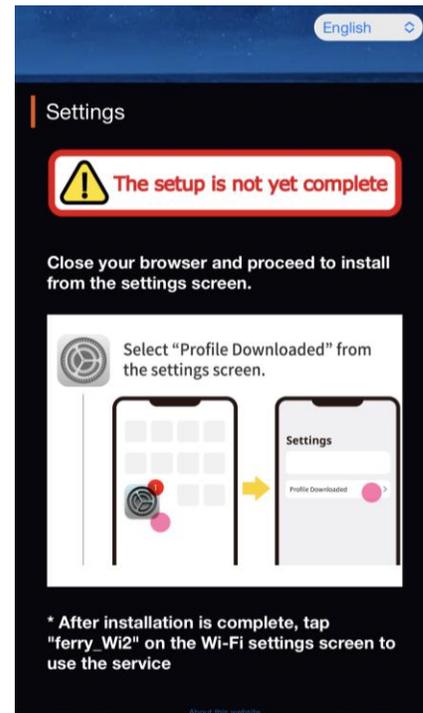
【iPhone/iPad】 For Ferry Wi-Fi ticket users (4/6)



Select "Allow".



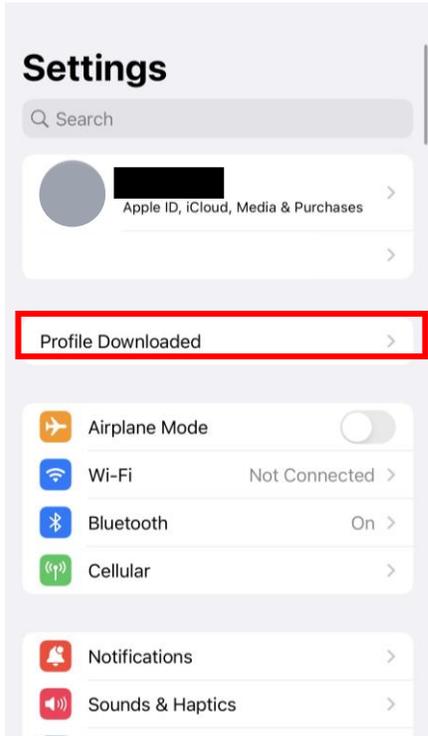
After the above message is displayed, tap "Close".



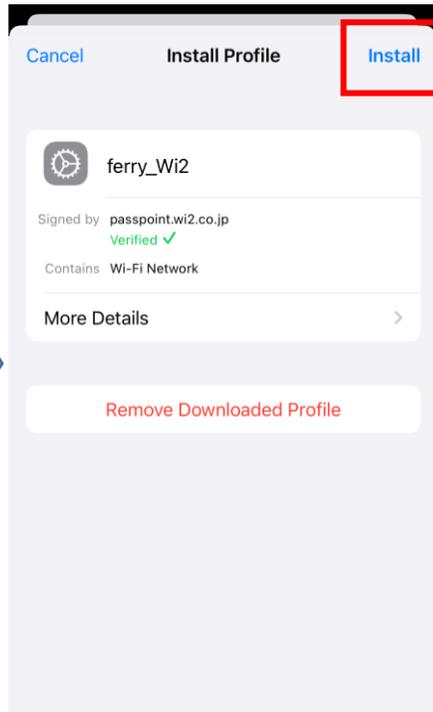
After the above screen is displayed, proceed to install.

※The setup is not yet complete.

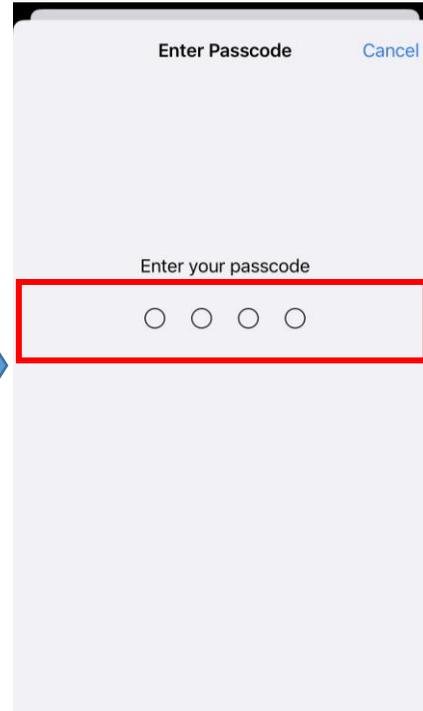
【iPhone/iPad】 For Ferry Wi-Fi ticket users (5/6)



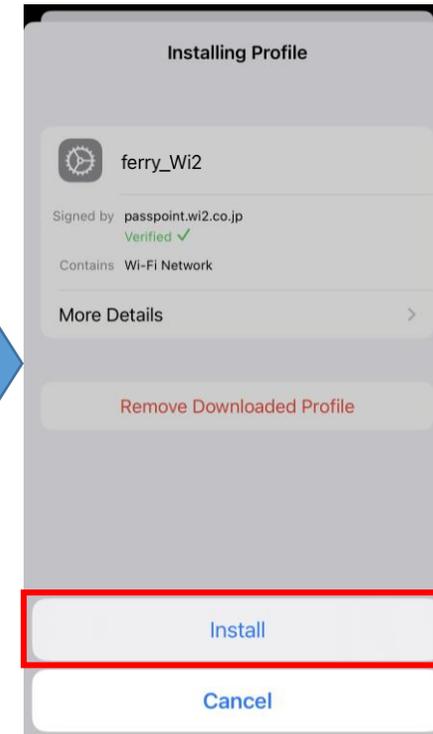
Select "Profile Downloaded" in "Settings".



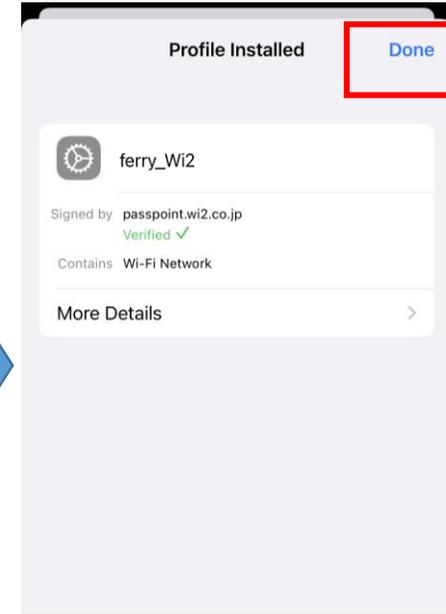
Select "Install"



Enter passcode for this device.



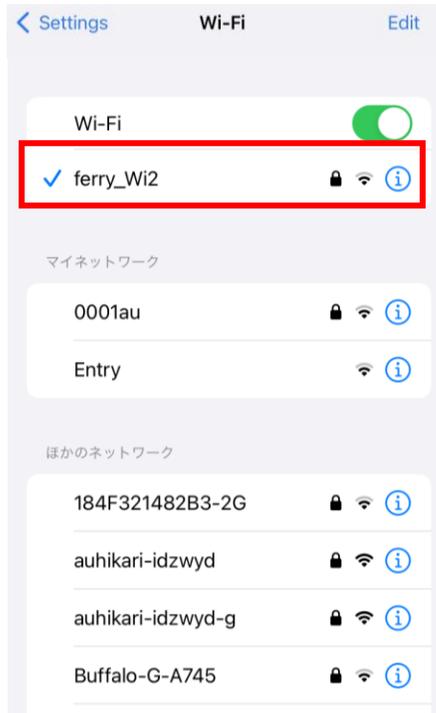
Select "Install".



Tap "Done".

【iPhone/iPad】 For Ferry Wi-Fi ticket users (6/6)

Boarding the ferry

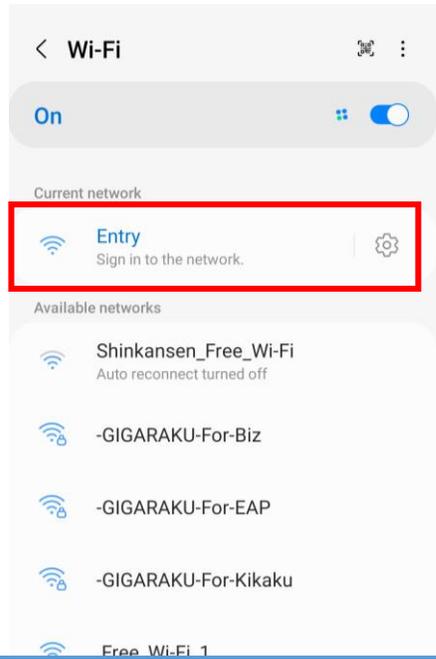


After opening "Settings" →
"Wi-Fi" and select "ferry_Wi2",
internet is available.

※This network may be
automatically connected.

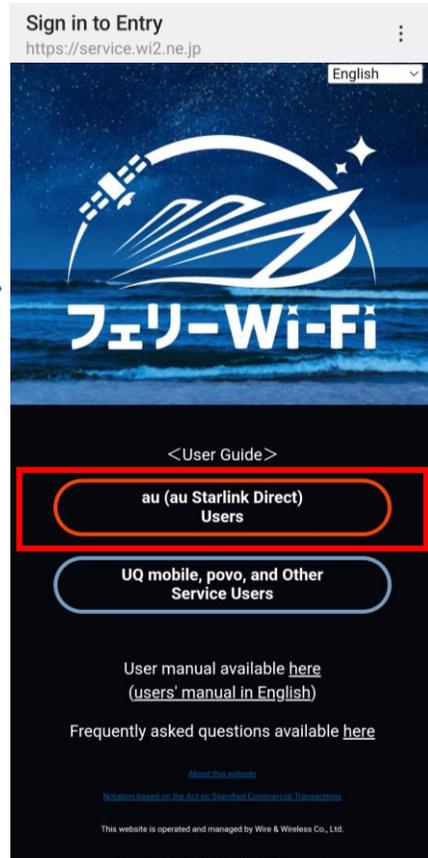
【Android】

【Android】 For au users (1/3)

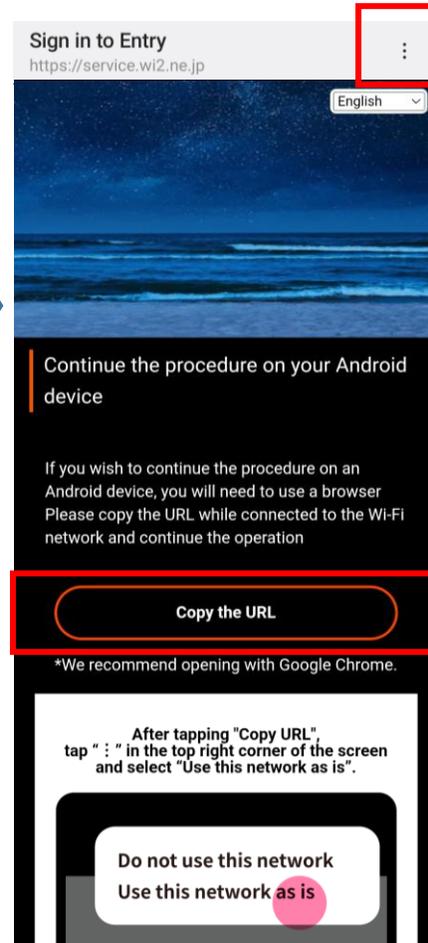


Open "Settings" → "Wi-Fi" and select "Entry" from the network list.

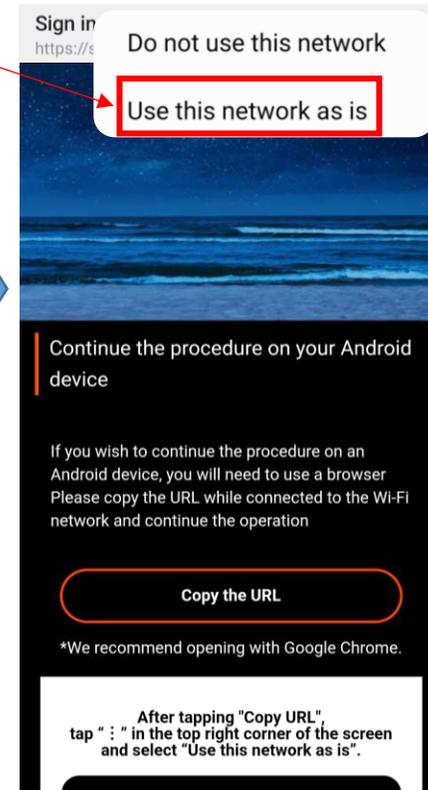
※Please operate on the ship.



Select "au (au Starlink Direct) Users". ※



Tap "Copy the URL".



Tap ":" in the top right corner of the screen and select "Use this network as is".

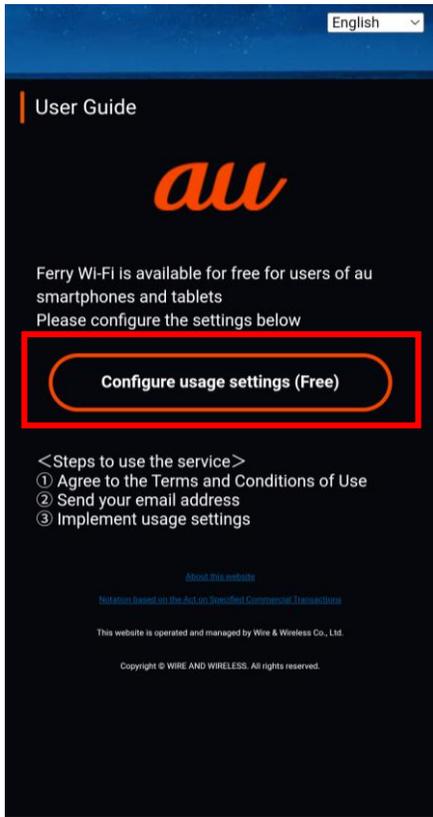


Open browser (Chrome, etc) and paste the URL you copied earlier.

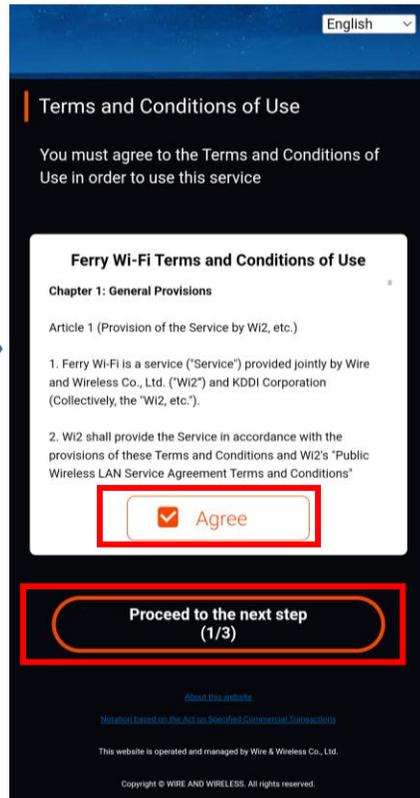


※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

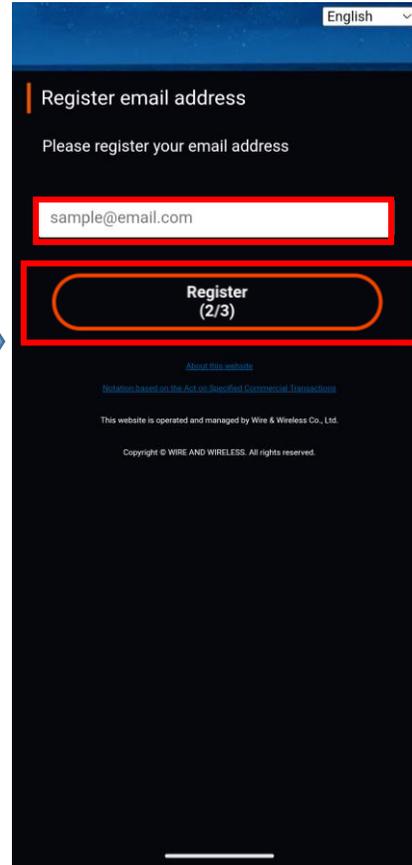
【Android】 For au users (2/3)



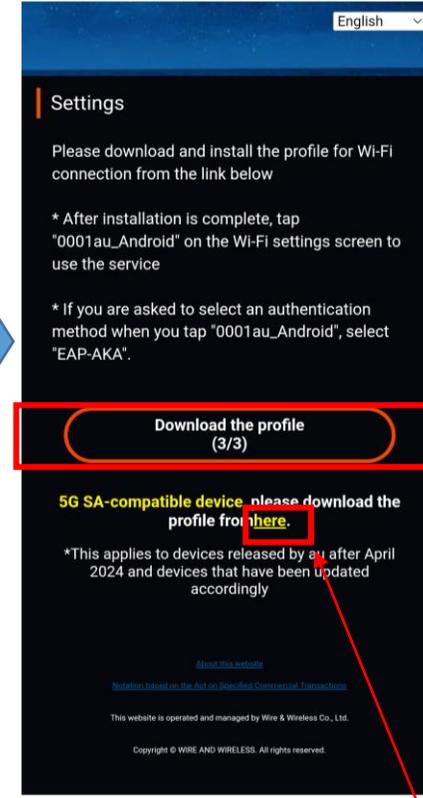
Tap "Configure usage settings (Free)".



Check "Agree" and select "Proceed to the next step".

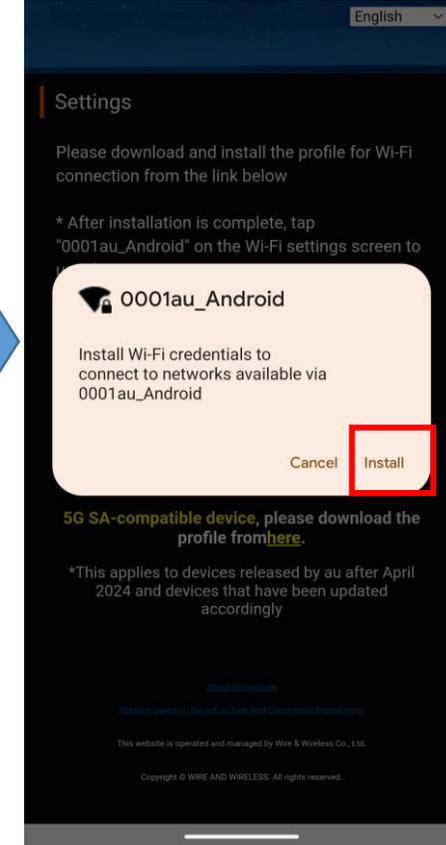


Enter your email address and tap "Register".



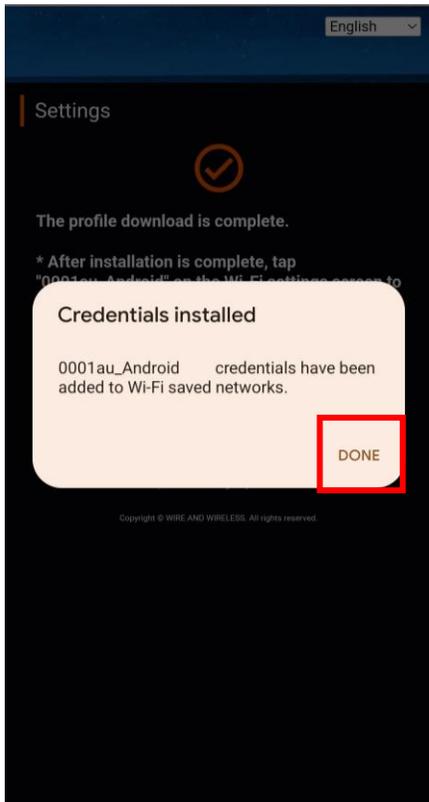
Tap "Download the profile".

※If you are using a 5G SA-compatible device, tap "here" instead of "Download the profile".

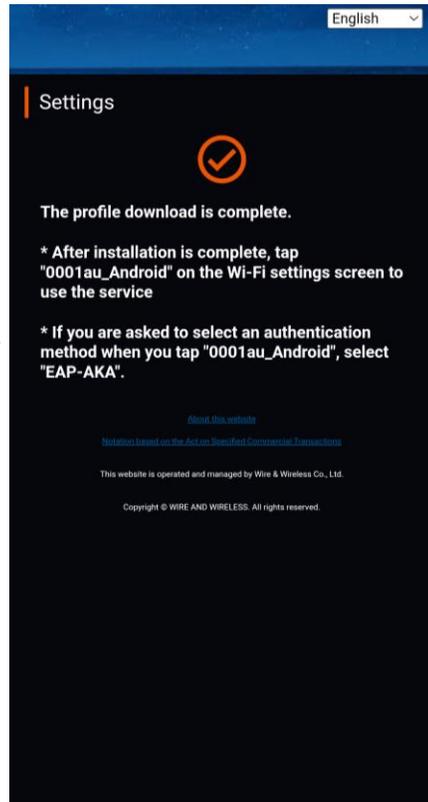


Select "Install".

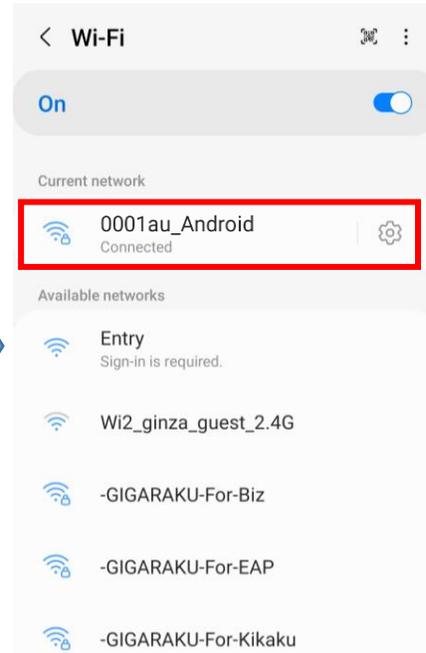
【Android】 For au users (3/3)



Tap "DONE".



When the above screen is displayed, the setting is completed.



After opening "Settings" → "Connections" → "Wi-Fi" and select "0001au_Android", internet is available.

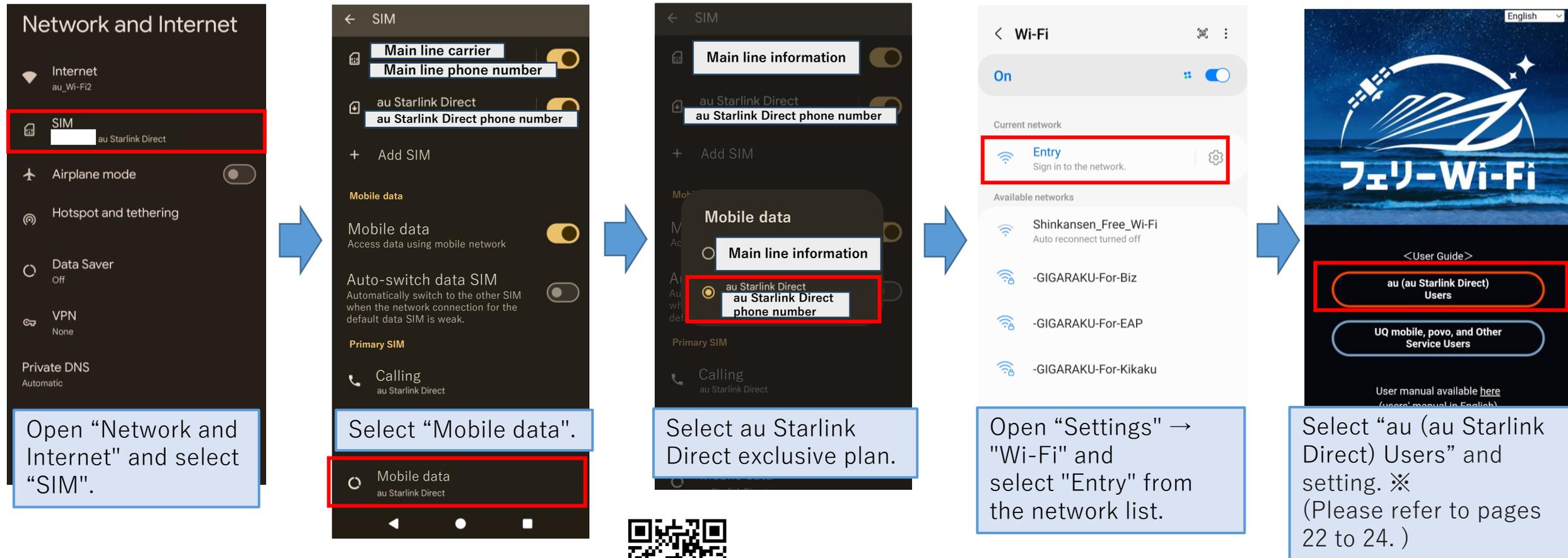
※It is not available even if you tap "0001au".



※If you are asked to select an authentication method when connecting to "0001au_Android", please select "EAP-AKA".

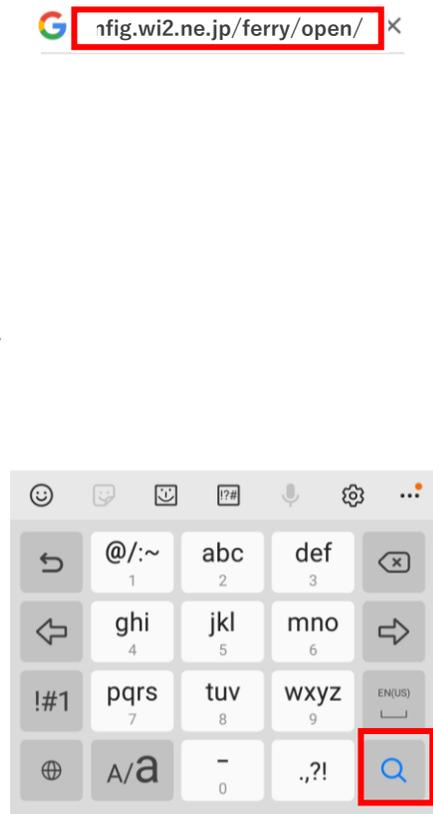
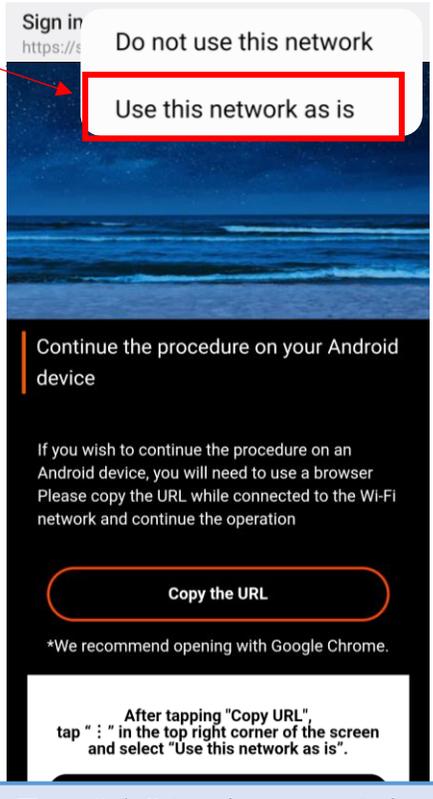
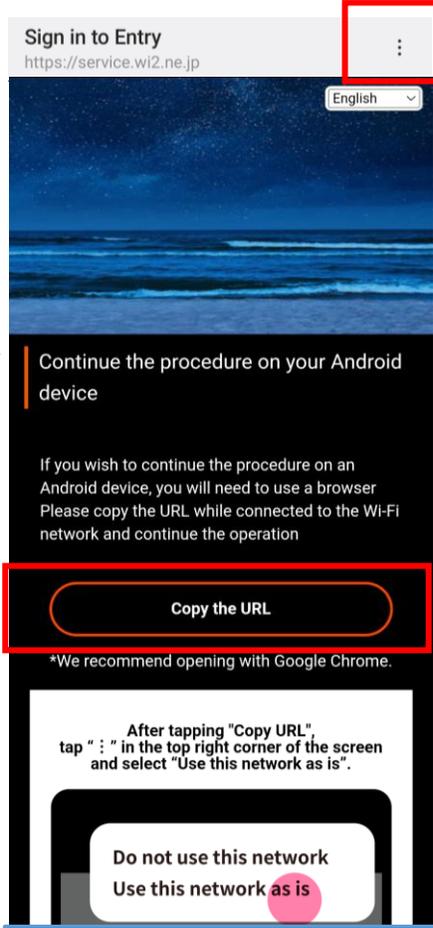
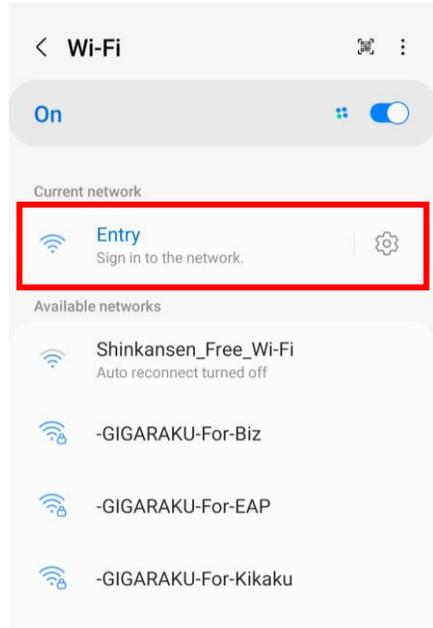
【Android】 For au Starlink Direct users

- ① Open “Settings”, select “Cellular Data”, and select au Starlink Direct exclusive plan.
 - ② Connect to "Entry" on the ferry, and select " au (au Starlink Direct) Users ".
- Please download and install the profile. (Please refer to pages 22 to 24.)



※If nothing is displayed on the screen after connecting to “Entry”, please scan the QR code on your iPhone while connecting to “Entry”. 25

【Android】 For paying users (1/6)



Open "Settings" → "Wi-Fi" and select "Entry" from the network list.
※Please operate on the ship.

Select "UQ mobile, povo, and Other Service Users".

Select "Copy the URL".

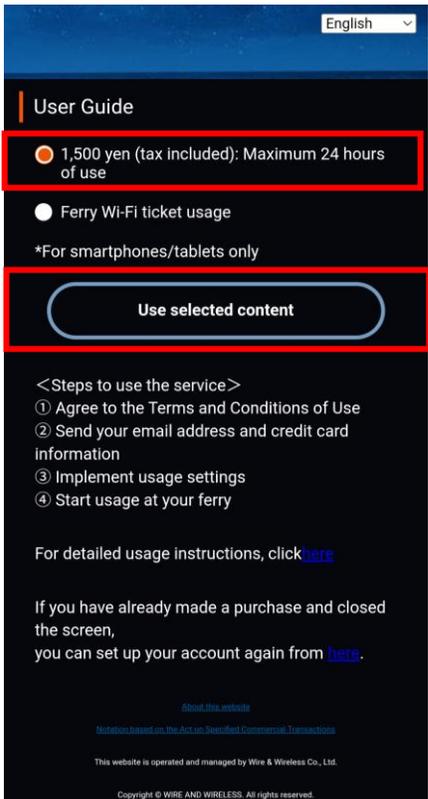
Tap ":" in the top right corner of the screen and select "Use this network as is".

Open browser (Chrome, etc) and paste the URL you copied earlier.

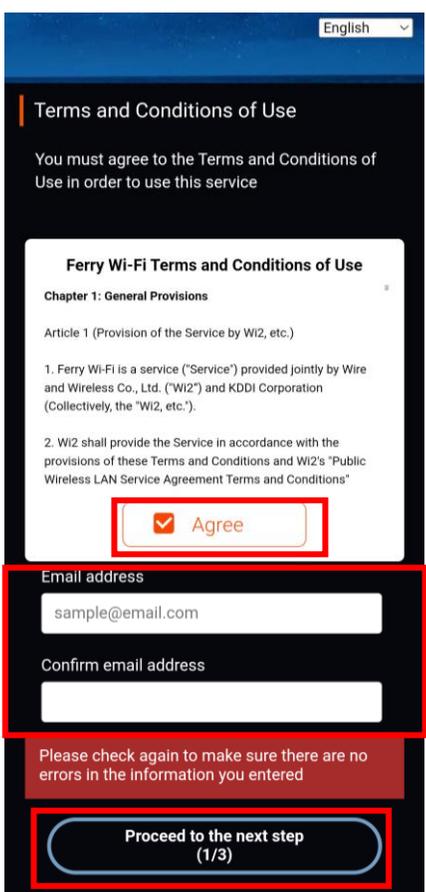


※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

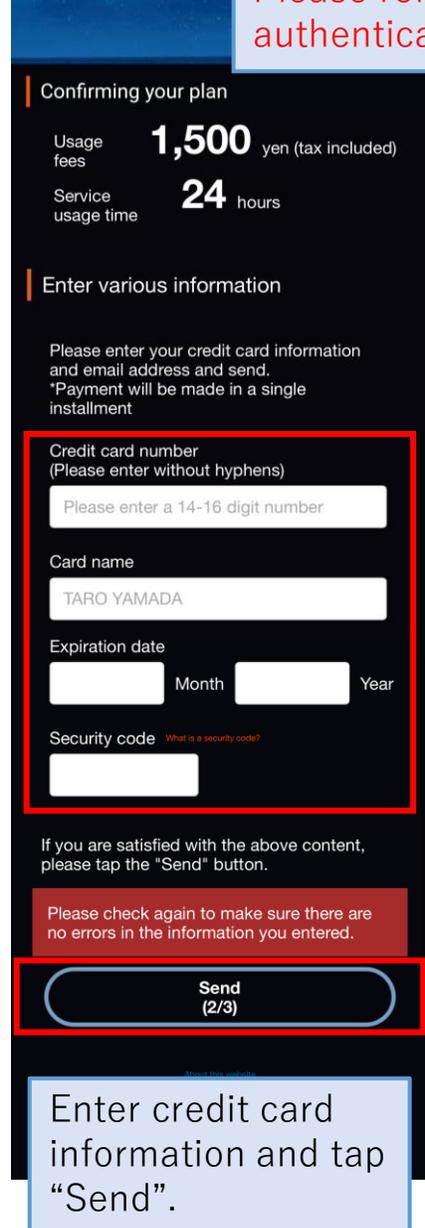
【Android】 For paying users (2/6)



Select your desired pricing plan, and tap "Use selected content".

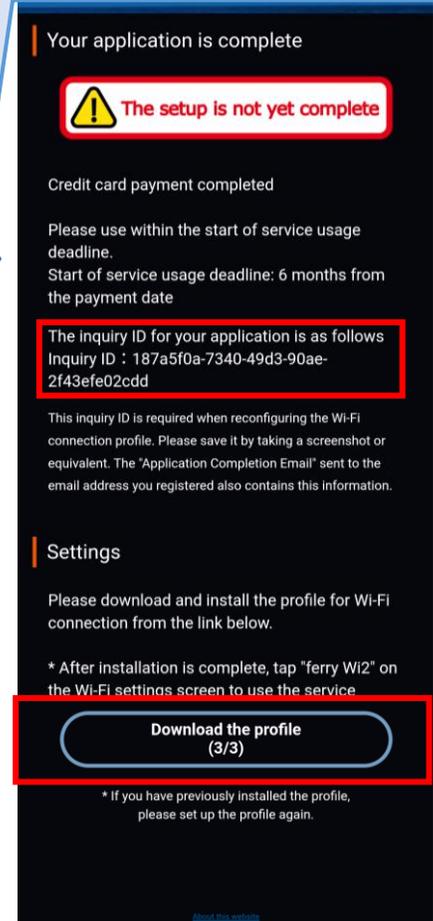


Check "Agree" and enter email address. Finally tap "Proceed to the next step".
※ Please refer to page 31 if you have already paid but have not yet used Ferry Wi-Fi.

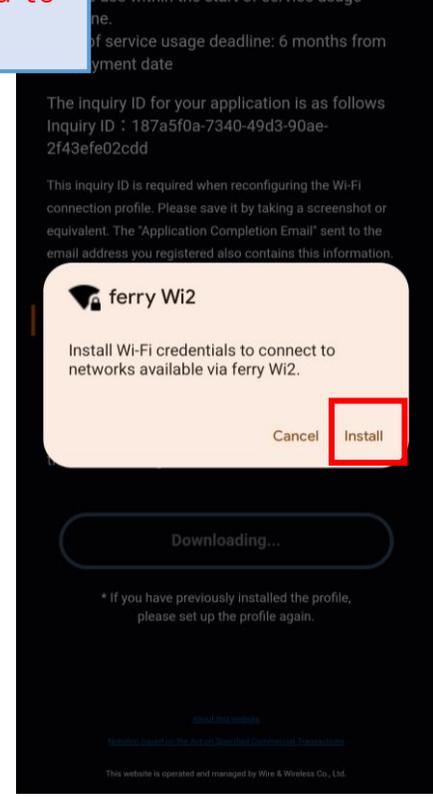


Enter credit card information and tap "Send".

Please refer to page 30 if you may be required to authenticate yourself using 3D Secure.

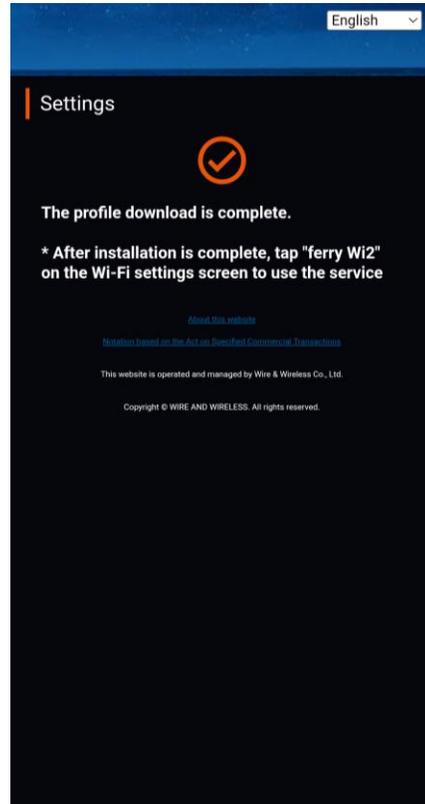
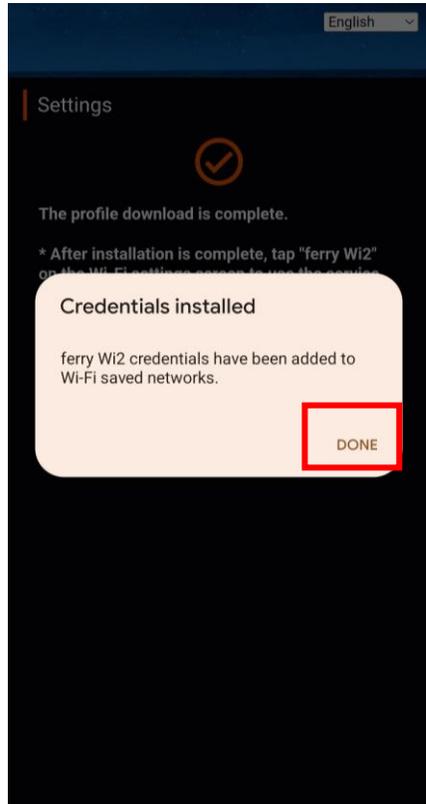


Tap "Download the profile".
※ "Inquiry ID" is required when inquiring about billing. We recommend saving a screenshot.



Select "Install".

【Android】 For paying users (3/6)



Tap "DONE".

When the above screen is displayed, the setting is completed.

★Request for paying by credit card

You may be required to authenticate yourself using 3D Secure when paying by credit card.

The introduction of "3D Secure 2.0" (hereinafter called "3D Secure") has become mandatory by the Ministry of Economy, Trade and Industry as part of measures to prevent unauthorized use of credit cards.

Along with this, we have decided to implement 3D Secure in principle from April 1, 2025.

If you move to the 3D Secure screen after paying by credit card, you will need to enter a one-time password.



【image】 VISA

3Dセキュアによる本人認証を開始します

安全な取引であることを確認するために、ワンタイムパスワードを、あらかじめご登録いただいている連絡先へお送りいたします。どちらへお送りするかを選んでください。

SMS *****

Push通知 Push Notification

E-Mail *****@*****

次へ

※The authentication screen is different depending on the card company.

Please select your email address when authenticating yourself with 3D Secure.

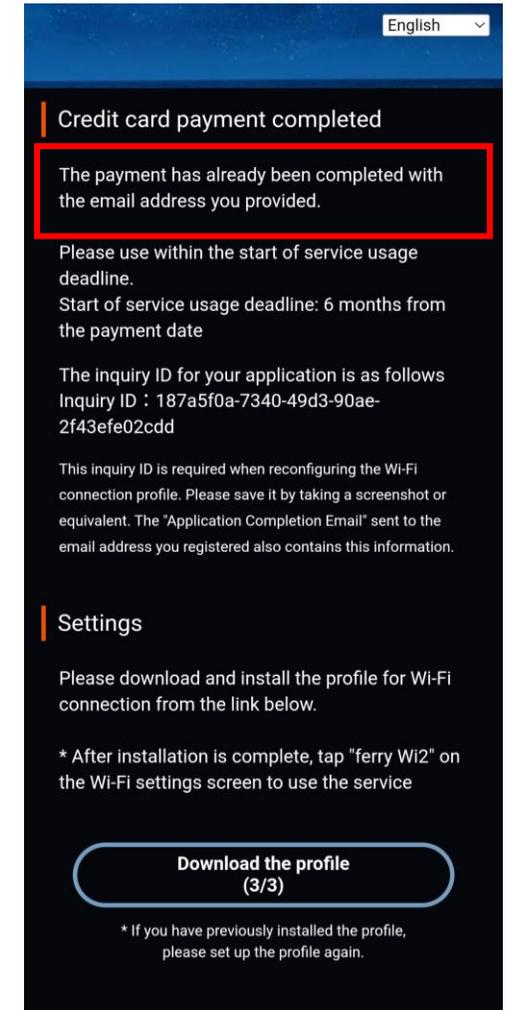
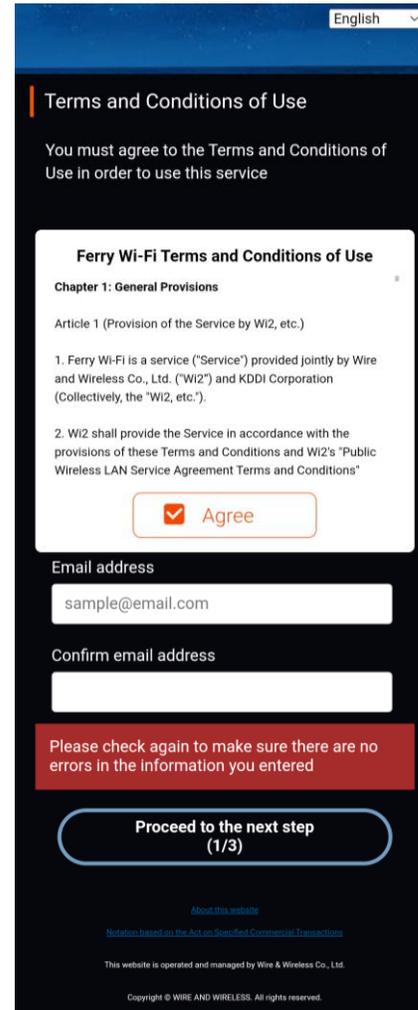
There may be no communication environment at the sea, therefore you will not be able to receive a one-time password if you select SMS.

Please choose **email address authentication** if you can choose your authentication method.

★ In case of having already paid but have not yet used Ferry Wi-Fi

If you have already paid but have not yet used Ferry Wi-Fi, the profile download screen will be displayed instead of credit card information entry screen after entering your email address.

※ Please refer to page 27 of this manual.



★Request for advance preparation

Please note the URL in the email or the QR code on the ticket.

There may be no communication environment at the sea.
Therefore if you use the URL in the email,
the email may not be displayed.

**Please be sure to print the email or
save the URL to your smartphone's memo app,
and make the URL accessible offline.**

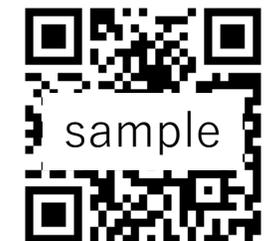
【Email URL】

URL:

<https://eapconfig.wi2.ne.jp/ferry/povo/XXXXXXX>

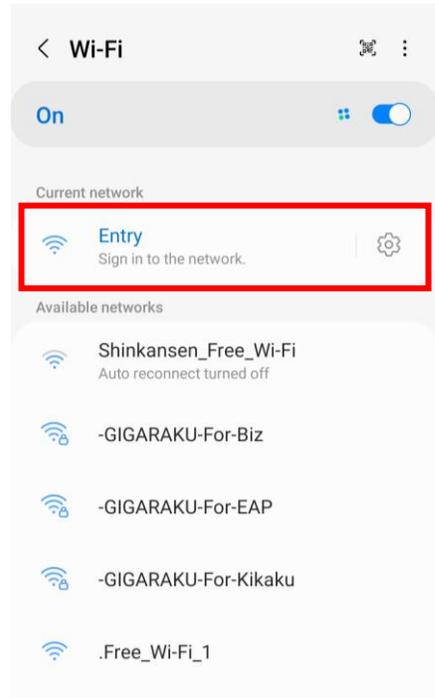
or

【Ticket QR code】



【Android】 For Ferry Wi-Fi ticket users (2/6)

★This step is not necessary if you set it up before boarding the ferry.
Please go to page 35.

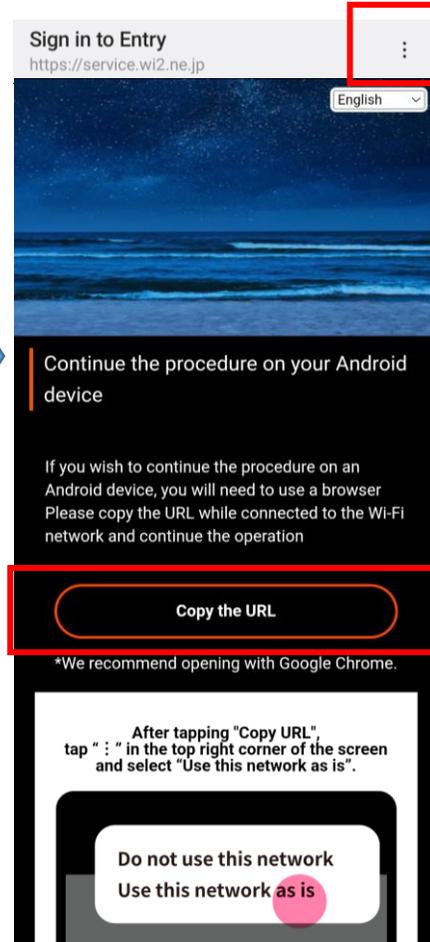


Open "Settings" → "Wi-Fi" and select "Entry" from the network list.

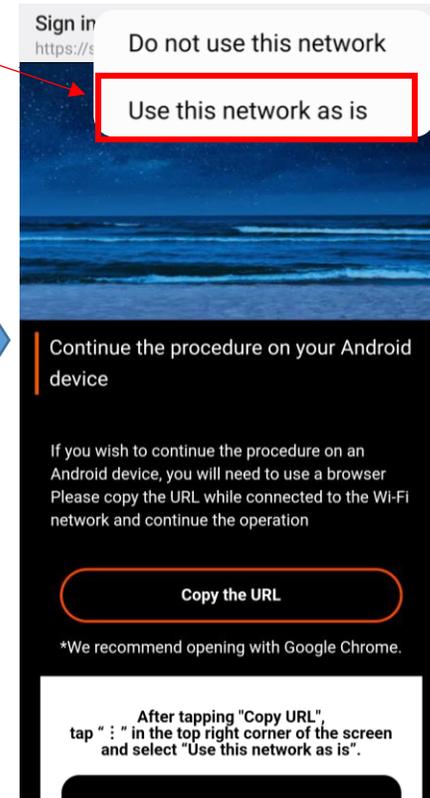
※Please operate on the ship.



Select "UQ mobile, povo, and Other Service Users".



Select "Copy the URL".



Tap ":" in the top right corner of the screen and select "Use this network as is".

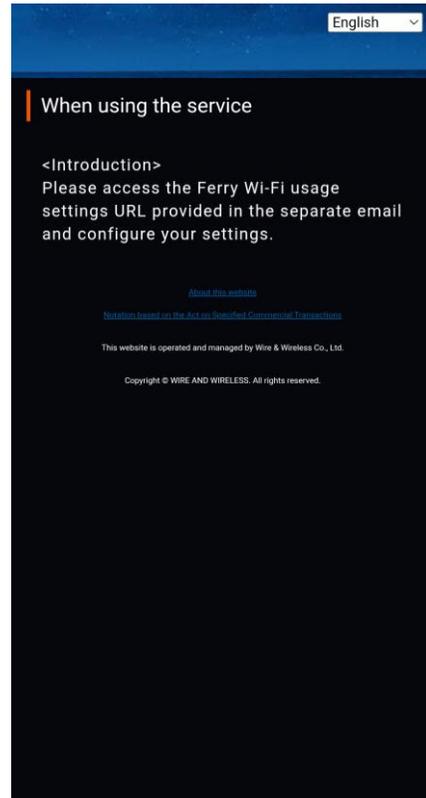
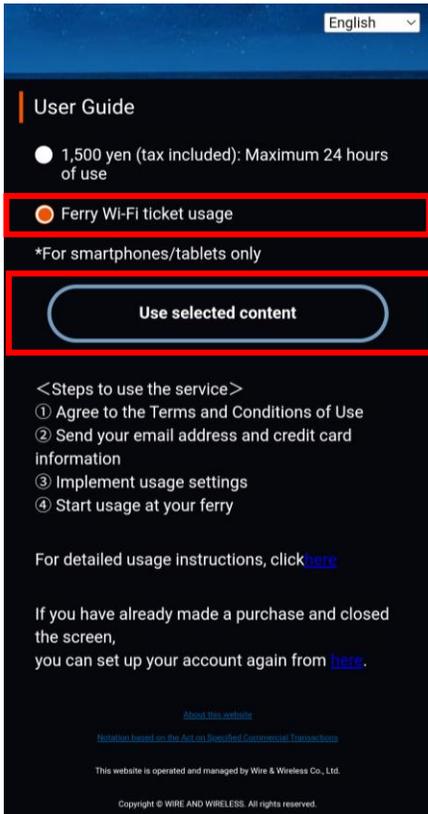


Open browser (Chrome, etc) and paste the URL you copied earlier.

※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

【Android】 For Ferry Wi-Fi ticket users (3/6)

★This step is not necessary if you set it up before boarding the ferry.
Please go to page 35.



Select "Ferry Wi-Fi ticket usage", and tap "Use selected content".

Please move on to the next operation.

【Android】 For Ferry Wi-Fi ticket users (4/6)

【Email URL】

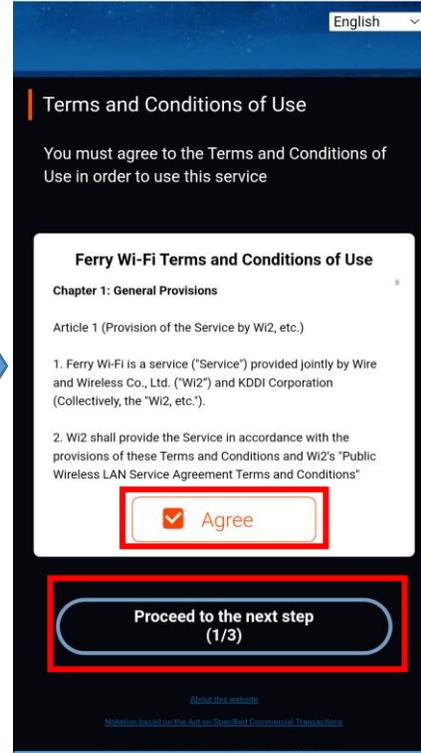
URL:
<https://eapconfig.wi2.ne.jp/ferry/povo/XXXXXXX>

or

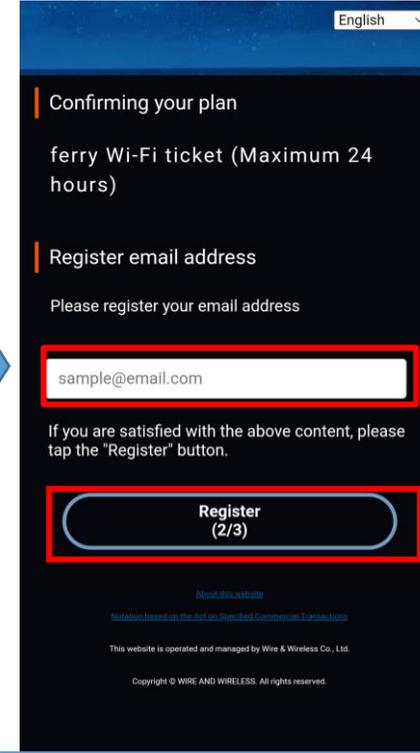
【Ticket QR code】



Tap “Configure usage settings”.



Check “Agree” and select “Proceed to the next step”.



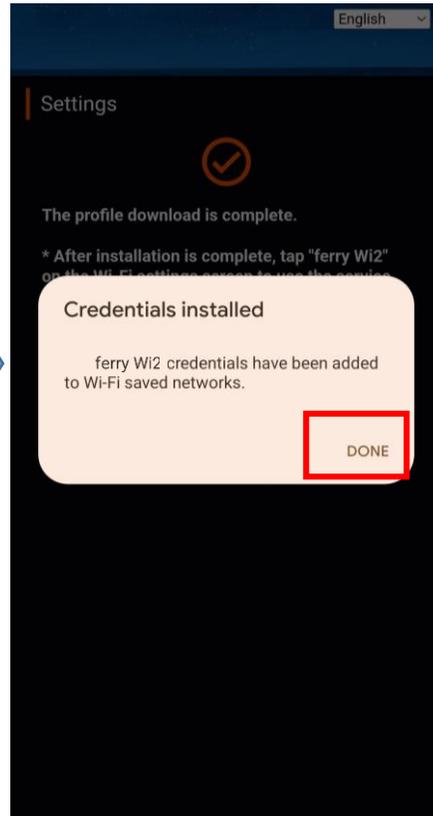
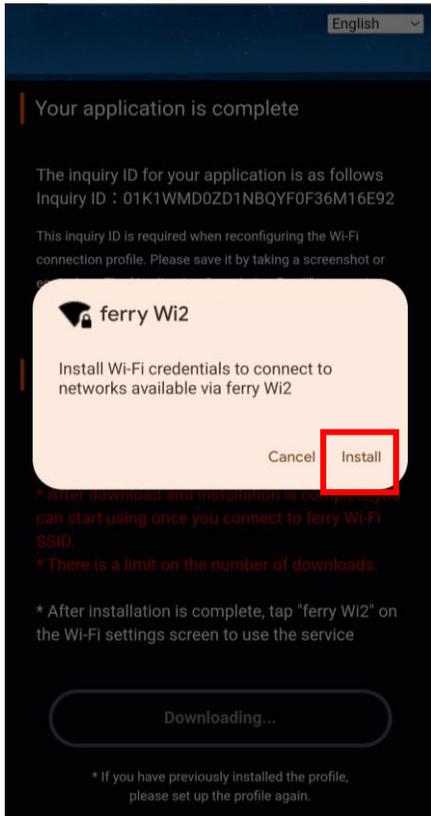
Enter your email address and tap “Register”.



Tap “Download the profile”.

※“Inquiry ID” is required when inquiring. We recommend saving the screenshot.

【Android】 For Ferry Wi-Fi ticket users (5/6)



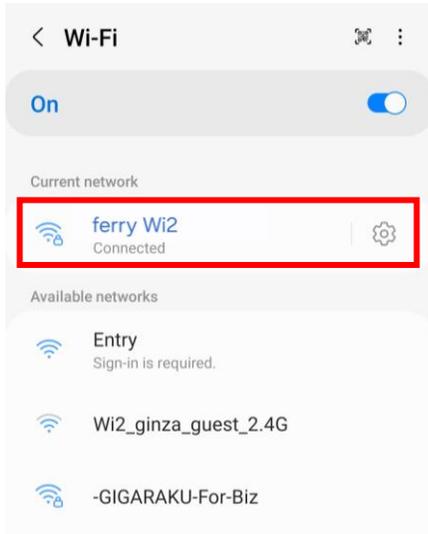
Select "Install".

Tap "DONE".

When the above screen is displayed, the setting is completed.

【Android】 For Ferry Wi-Fi ticket users (6/6)

Boarding the ferry



After opening "Settings" → "Wi-Fi" and select "ferry Wi2", internet is available.

※This network may be automatically connected.

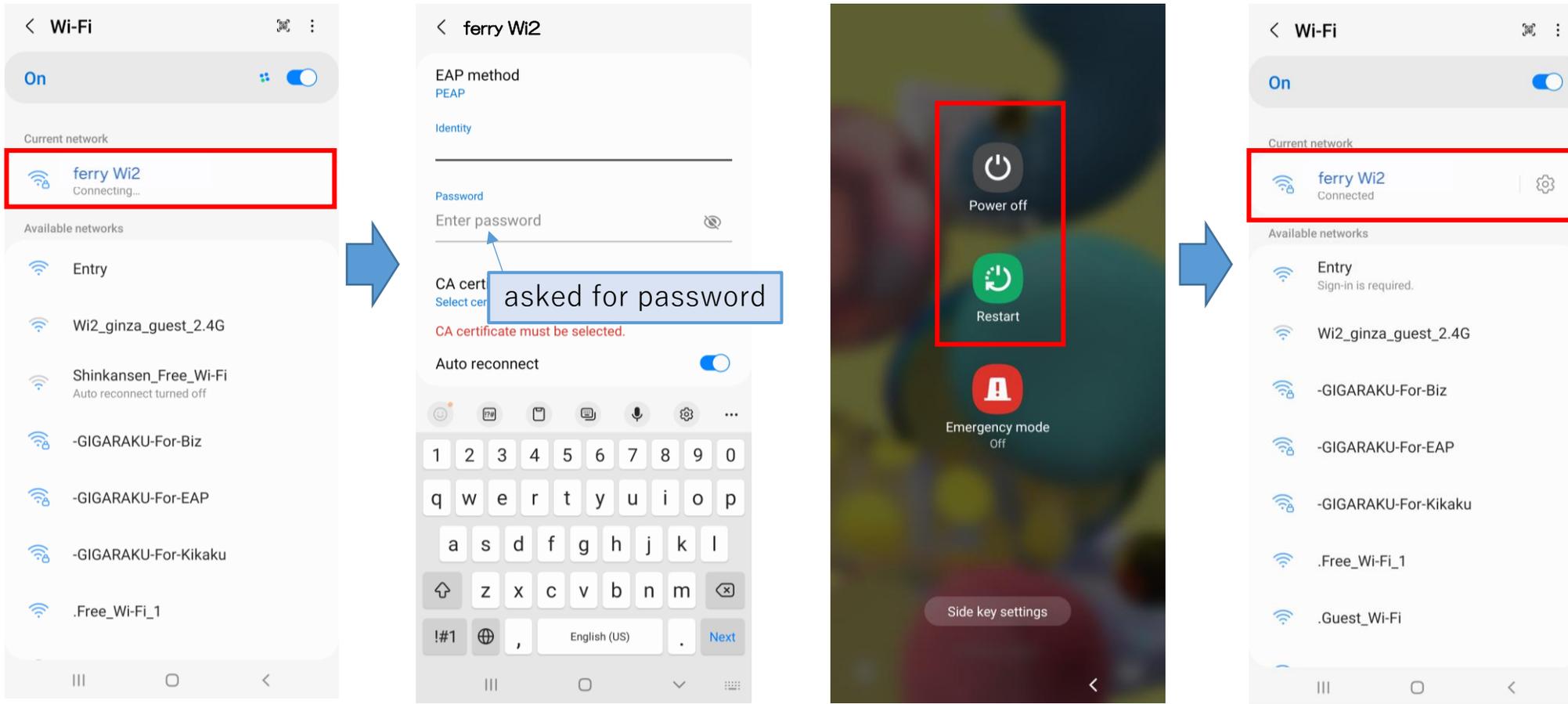
※It is not available even if you tap "ferry_Wi2" with " - " .

~~ferry_Wi2~~

【 Troubleshooting 】

In case of unavailable for Wi-Fi despite setting

Please try restarting your device.



In case of unavailable for Wi-Fi despite installing the profile,

After restarting the device, it will connect to Wi-Fi.

In case of closing the screen after paying with a credit card

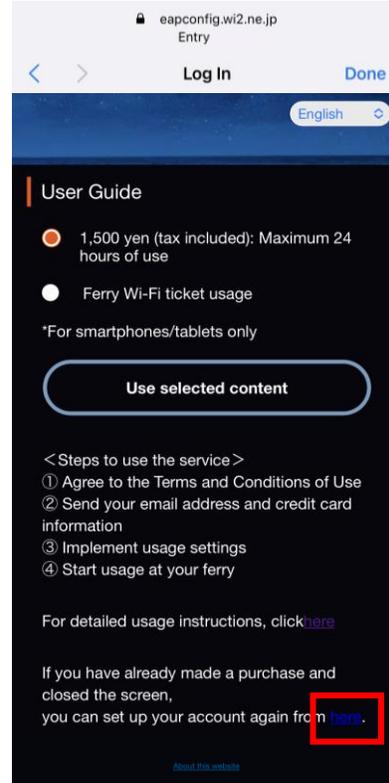
Please send us your email address from the plan selection screen.



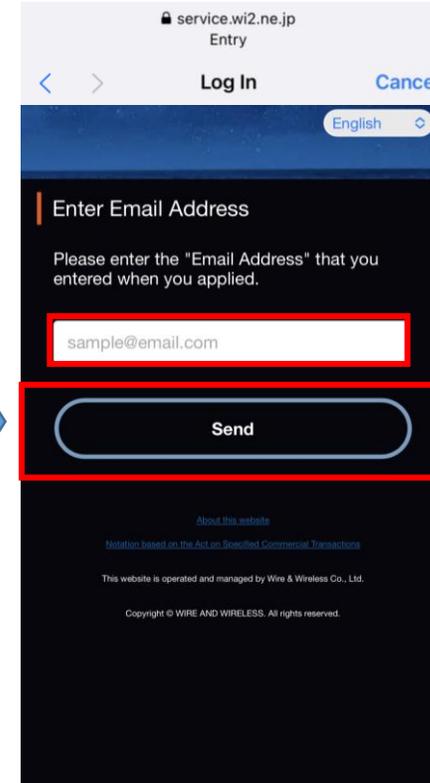
Open "Settings" → "Wi-Fi" and select "Entry" from the network list.



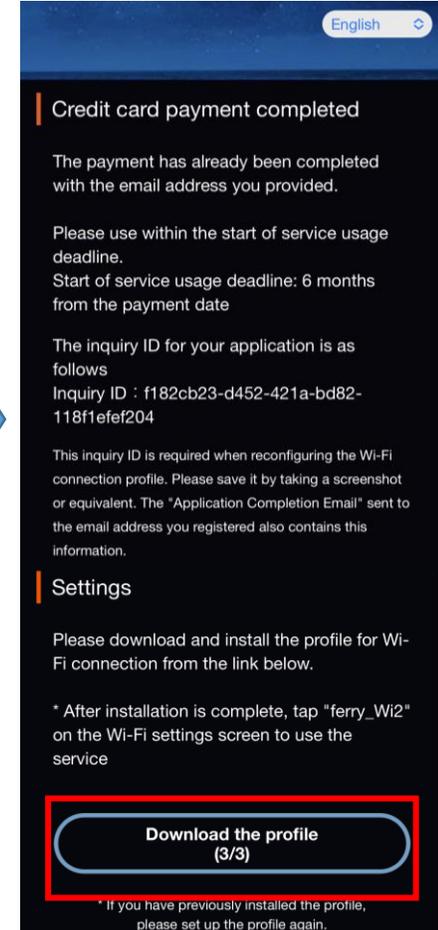
Select "UQ mobile, povo, and Other Service Users".



Tap "If you have already made a purchase and closed the screen, you can set up your account again from here".



Enter the email address you entered when you purchase the plan, and tap "Send".



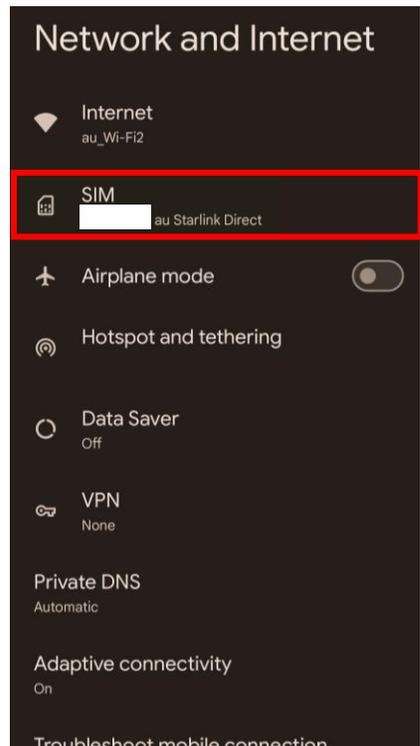
Tap "Download the profile".
※After this, please refer to P.10 or P.27 of this manual.



※If nothing is displayed on the screen after connecting to "Entry", please scan the QR code on your iPhone while connecting to "Entry".

In case of unavailable for connect to "0001au" or "0001au_Android" using au Starlink Direct exclusive plan

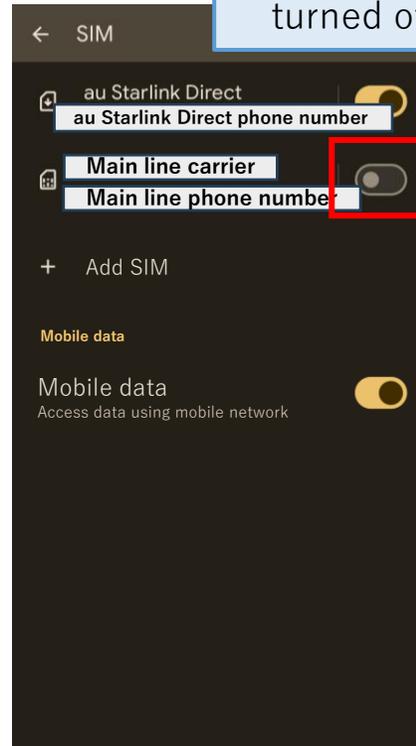
- ① Please check that the profile download and installation is complete.
- ② If ① is completed, please try connecting again after turning off the communication on your main line and restart. ✘refer to steps below.



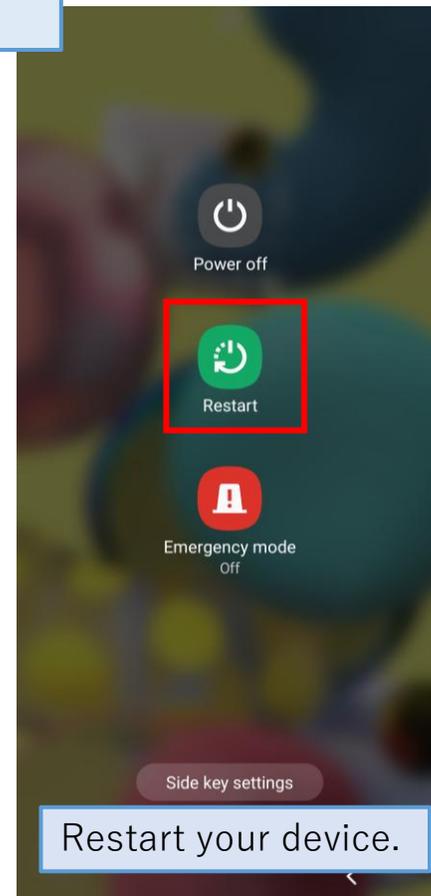
Open "Network and Internet" and select "SIM".



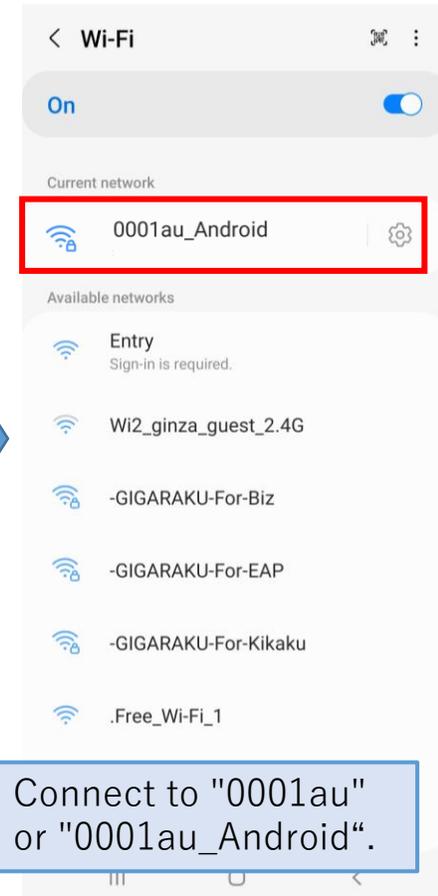
Turn off communication on your main line.



✘Your main line is turned off.



Restart your device.



Connect to "0001au" or "0001au_Android".

Please contact us at a later date.
That time, please prepare "Inquiry ID"
notified when credit card payment is completed.

※The inquiry form below and "Inquiry ID" are stated
in the email sent to registered email address.

◆Wi2 customer center

[Phone]

0120-858-306

reception hours : 10:00-19:00 (open all year round)

[Inquiry form]

<https://service.wi2.ne.jp/wi2net/contact/>

